# 



Model ID: STRIKEARRAY1





## **Edition Notes**

The STRIKE Array 1 User Manual includes a description, safety precautions, installation, programming, operation, and maintenance instructions for the STRIKE Array 1 as of the release date of this edition.

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For best results, print this document in color, on letter size paper (8.5 x 11 in), double-sided. If using A4 paper (210 x 297 mm), configure the printer to scale the content accordingly.

#### **Intended Audience**

Any person installing, operating, and/or maintaining this product should completely read through the guide that shipped with the product, as well as this manual, before installing, operating, or maintaining this product.

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#### **Document Revision**

Go to www.chauvetprofessional.com for the latest version.

Revision	Date	Description
5	04/2025	Added 4P–4Ch and 8P-8Ch control personalities, updated control channel



## **TABLE OF CONTENTS**

1. Before You Begin	1
What Is Included	1
Claims	
Text Conventions	
Symbols	
Safety Notes	
FCC Statement of Compliance	
Expected LED Lifespan	
2. Introduction	4
Description	
Features	
Product Overview	
Product Dimensions	5
3. Setup	6
AC Power	
AC Plug	
Power Linking	
USB Software Update	
Fixture To Fixture Software Update	
Signal Connections	
Control Personalities	
DMX LinkingRemote Device Management	
Art-Net™ Connection	
sACN Connection	8
Ethernet Connection Diagram	
Pod and Driver Linking	
Pod Addressing	
Addressing Diagram	
Pod LED Indicators	
Mounting	
Orientation	
Rigging	11
Procedure	
Mounting Diagram	
Driver Mounting Diagram	
Multi-Product Mounting	
Multi-Product Mounting Diagram	
Mounting Products Attached in Series	
Switching from Frame to Head-Only Yoke	
4. Operation	
Control Panel Description	
Programming	
Passcode	
Menu Map	14



	Control Configuration	17
	Control Mode	17
	Control Personalities	17
	Starting Address	17
	Ethernet Settings	18
	IP Mode	18
	Universe	18
	Start ChannelIP Address	
	Ethernet to DMX	18
	DMX Channel Assignments and Values	
	Control Chart	
	8 Pod Modes (8P–46Ch / 8P–43Ch / 8P–26Ch / 8P–9Ch / 8P–8Ch)	
	4 Pod Modes (4P–26Ch / 4P–23Ch / 4P–14Ch / 4P–5Ch / 4P–4Ch)	
	5 Ch / 2 Ch / 1 Ch	
	Standalone Configuration	
	Static Mode	
	Auto Show	
	Settings Configuration	
	Red Shift	
	Master/Slave	
	Dimmer Curve	
	Dimmer Speed Mode	
	Pulse Width Modulation	
	Display Invert	
	Display Backlight	
	Key Lock	
	Information	
	Temperature	
	Pod Order	
	Re-Address Pods	
	Factory Reset	23
	Web Server	
	Home	
	Settings	
	Output	
	Security	24
5.	Maintenance	25
•	Product Maintenance	
	Torque Measurements	
	Vacuum Test Measurements	
_		
	Technical Specifications	
Co	ontact Us	27
	Warranty & Returns	27



## 1. Before You Begin

## What Is Included

- 4x STRIKE Array 1 mounted in frame with yoke
- 4x linking cable
- Seetronic Powerkon IP65 power cable
- STRIKE Array 1 Driver
- · 4x head-only yoke
- 5x Omega bracket with mounting hardware
- Quick Reference Guide

## **Claims**

Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.

If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier immediately, not Chauvet. Failure to report damage to the carrier immediately may invalidate a claim. In addition, keep the box and contents for inspection.

For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Chauvet within 7 days of delivery.

## **Text Conventions**

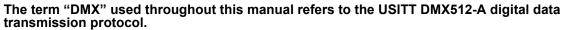
Convention	Meaning	
1–512	A range of values	
50/60	A set of values of which only one can be chosen	
Settings	A menu option not to be modified	
<enter> A key to be pressed on the product's control panel</enter>		

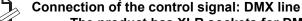
## **Symbols**

Symbol	Meaning
	Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.
(i)	Important installation or configuration information. The product may not function correctly if this information is not used.
	Useful information.



Any reference to data or power connections in this manual assumes the use of Seetronic IP-rated cables.





- The product has XLR sockets for DMX input and output.
- Notice: This control circuit is isolated and belongs to the Class 2 data port.

The control circuit has a cumulative leakage current of less than 3.5 mA.





## **Safety Notes**

Read all the following safety notes before working with this product. These notes contain important information about the installation, usage, and maintenance of this product.



This product contains no user-serviceable parts. Any reference to servicing in this User Manual will only apply to properly trained, certified technicians. Do not open the housing or attempt any repairs.



All applicable local codes and regulations apply to proper installation of this product.

- The luminaire is intended for professional use only.
- The luminaire should be positioned so that prolonged staring into the luminaire at a distance closer than 7.5 ft (2.3 m) is not expected.
- If the external flexible cable or cord of this luminaire is damaged, it shall be replaced by a special cord or cord exclusively available from the manufacturer or its service agent.
- The light source contained in this luminaire shall only be replaced by the manufacturer or its service agent or a similar qualified person.

#### CAUTION:

- This product's housing may be hot when operating. Mount this product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- When transferring the product from extreme temperature environments, (e.g., cold truck to warm humid ballroom) condensation may form on the internal electronics of the product. To avoid causing a failure, allow the product to fully acclimate to the surrounding environment before connecting it to power.
- Flashing light is known to trigger epileptic seizures. User must comply with local laws regarding notification of strobe use.

#### ALWAYS:

- Disconnect from power before cleaning the product.
- When using an IP65-rated product in an outdoor environment, use IP65- (or higher) rated power and data cable.
- Replace and secure IP-rated protective covers to all power, data, USB, or other ports when not in use.
- Use a safety cable when mounting this product overhead.
- Connect this product to a grounded and protected circuit.

#### DO NOT:

- Open this product. It contains no user-serviceable parts.
- Look at the light source when the product is on.
- Leave any flammable material within 1 m of this product while operating or connected to power.
- · Connect this product to a dimmer or rheostat.
- Operate this product if the housing, lenses, or cables appear damaged.
- Submerge this product (adhere to standards for the published IP rating). Regular outdoor operation is fine.
- Permanently install outdoors in locations with extreme environmental conditions. This includes, but is not limited to:
  - Exposure to a marine/saline environment (within 3 miles of a saltwater body of water).
  - Locations where normal temperatures exceed the temperature ranges in this manual.
  - · Locations that are prone to flooding or being buried in snow.
  - Other areas where the product will be subject to extreme radiation or caustic substances.
- ONLY use the hanging/mounting bracket to carry this product.
- The maximum ambient temperature is 113 °F (45 °C). Do not operate this product at higher temperatures.
- The minimum startup temperature is -4°F (-20°C). Do not start the product at lower temperatures.
- The minimum ambient temperature is -22°F (-30°C). Do not operate the product at lower temperatures.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.
- In the event of a serious operating problem, stop using immediately.



If this Chauvet product requires service, contact Chauvet Technical Support.



## **FCC Statement of Compliance**

This device complies with Part 15 Part B of the FCC rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- · Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## **Expected LED Lifespan**

Over time, use and heat will gradually reduce LED brightness. Clustered LEDs produce more heat than single LEDs, contributing to shorter lifespans if always used at full intensity. The average LED lifespan is 40,000 to 50,000 hours. To extend LED lifespan, maintain proper ventilation around the product, and limit the overall intensity.



## 2. Introduction

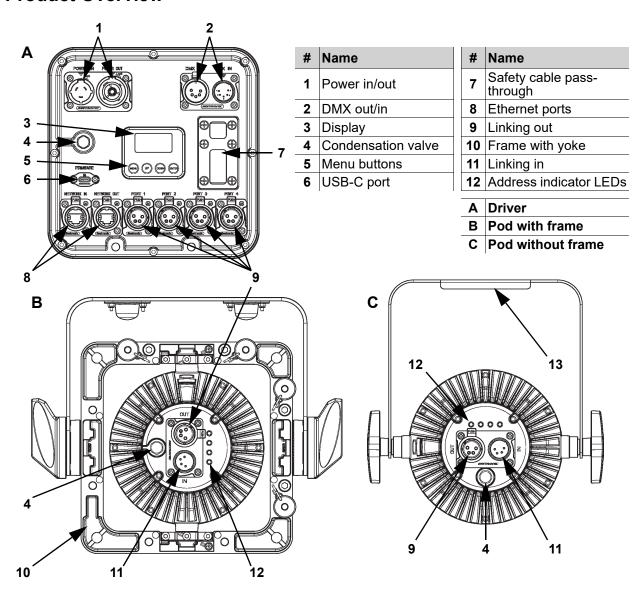
## **Description**

The STRIKE Array 1 is an IP65-rated audience blinder powered by intense warm white LEDs housed in an independently focusable pod. Its proprietary tool-free interlocking system enables the STRIKE Array 1 to be easily interconnected with multiple units for scalable configurations. For additional rigging versatility, the STRIKE Array 1 pod can be removed from its frame and mounted using the included standard yoke. The STRIKE Array 1 delivers superb low end dimming performance and Red Shift that warms the color temperature of the light as it dims to emulate a classic tungsten look. Variable PWM and high CRI make it an ideal blinder for broadcast applications.

## **Features**

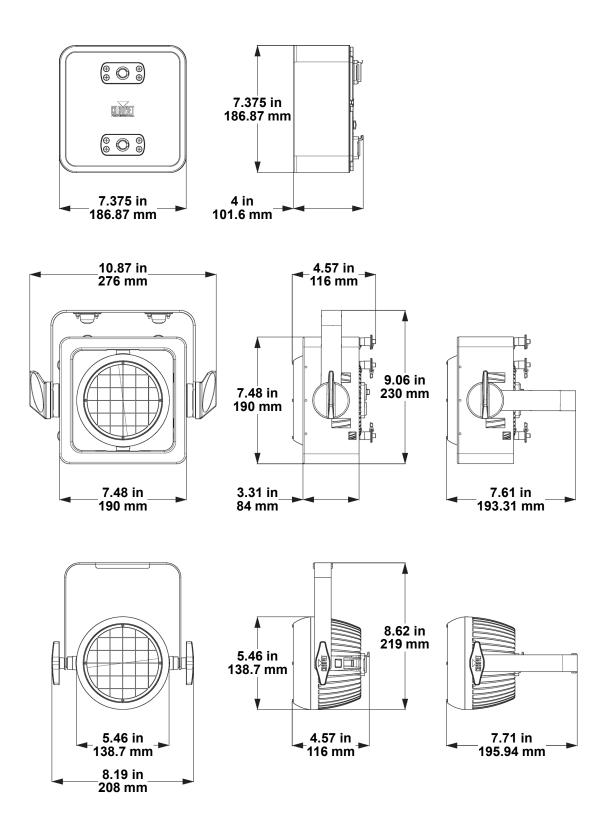
- Intense, stacking blinder/strobe rated IP65 for all-weather use
- Remote driver unit with automatic addressing of up to 8 pods for clean installations
- Heads are removable from the frame and can be mounted in standard (included) yoke for a more traditional look
- Emulated "red shift" to mimic incandescent fixtures perfectly
- Manual pan (or tilt, depending on mount orientation) of each head to allow for directional adjustment
  of light output
- Innovative interlocking system to connect multiple fixtures together

## **Product Overview**





## **Product Dimensions**





## 3. Setup

## **AC Power**

The STRIKE Array 1 Driver has an auto-ranging power supply and it can work with an input voltage range of 100 to 240 VAC, 50/60 Hz.

To determine the product's power requirements (circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product's back panel, or refer to the product's specifications chart. The listed current rating indicates the product's average current draw under normal conditions.



- Always connect the product to a protected circuit (a circuit breaker or fuse). Ensure the product has an appropriate electrical ground to avoid the risk of electrocution or fire.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.



Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

## AC Plug

The STRIKE Array 1 comes with a power input cable terminated with a Seetronic Powerkon A connector on one end and an Edison plug on the other end (U.S. market). If the power cable which came with the product has no plug, or if it is necessary to change the plug, use the table below to wire a plug.

Connection	Wire (U.S.)	Wire (Europe)	Screw Color
AC Live	Black	Brown	Yellow or Brass
AC Neutral	White	Blue	Silver
AC Ground	Green/Yellow	Green/Yellow	Green

## **Power Linking**

It is possible to power link STRIKE Array 1 Driver products. See the table below for the current draw at each voltage and frequency:

	100 V, 60 Hz	120 V, 60 Hz	208 V, 60 Hz	230 V, 50 Hz	240 V, 50 Hz
Current Draw (4 Pods)	2.57 A	2.13 A	1.21 A	1.09 A	1.04 A
Current Draw (8 Pods)	5.14 A	4.22 A	2.38 A	2.14 A	2.04 A

Never exceed 12 A on a single circuit. Power-linking cables can be purchased separately.



## **USB Software Update**

The STRIKE Array 1 allows for a software update through USB using the built-in USB port. To update the software using a USB flash drive, do the following:

- 1. Power on the product and plug the flash drive into the USB port.
- Once the flash drive has been detected, the message "Upgrade Firmware" will be displayed. Press <ENTER>.
  - If a different message appears on the display, search for the updated software in the menu (**Update Firmware**) and select from **Only This Fixture**, **Multiple Fixture**, **Other Fixture Type**, or **Fixture** to **Fixture**. A list of the software update files will be displayed.



The "Other Fixture Type" option under Upgrade Firmware can only be selected for connected products compatible with the Upload 03 (the first 2 digits of the item code must be 03).

- See <u>Fixture To Fixture Software Update</u> for the **Fixture to Fixture** software update process.
- 3. Select the file that needs to be uploaded. The message "Are you sure?" will be displayed. Press <ENTER>.



If the selected file is incorrect, the upgrade will fail, and the display will go back to the main interface. Repeat steps 1-3 using the correct file.

- 4. If the selected file is correct, the update will start. DO NOT turn off power or disconnect the USB during the process. The USB update can take several minutes to complete.
- 5. When the update is complete, the product will automatically reboot.
- 6. Go to the Information level of the product menu map and confirm the firmware revision.
- 7. When the boot-up process is finished, restart the product.



- Place the .chl file in the root directory of the USB drive.
- The product's USB port supports up to 32GB capacity and only works with FAT32 file format.



Turning off the power, removing the DMX cable, or not setting the fixture to the correct protocol during the update can cause partial or total software failure in the targeted fixture. The user will need an Upload 03 device to fix the software failure issues. Please contact Chauvet customer service for this device.

## **Fixture To Fixture Software Update**

The STRIKE Array 1 allows for a software update through a DMX cable from one STRIKE Array 1 Driver to another. To update the software using a DMX cable connection, follow the instructions below:

- 1. Power on the products.
- 2. Connect the DMX out of the STRIKE Array 1 Driver with the latest software to the DMX in of the STRIKE Array 1 Driver that needs to be updated.
- 3. Go to the **Update Firmware** main level of the receiving product.
- 4. Select the **Fixture To Fixture** option.
- 5. A warning "make sure no other signal, Network or DMX controller is being sent! and press enter key to start update" will show on the display. Press <ENTER> to start the update.



- **DO NOT** turn off the power or disconnect the DMX cable during the process. The update can take several minutes to complete.
- If the connected product is incorrect or has the incorrect software, the upgrade will fail, and the display will go back to the main interface. Repeat steps 1-5 using a STRIKE Array 1 Driver with valid software.
- 6. If the connected product is valid, the update will start. DO NOT turn off power or disconnect the DMX cable during the process. The update can take several minutes to complete.
- 7. When the update is complete, the product will automatically reboot.
- 8. Go to the Information level of the product main menu and confirm the software update.



- When updating software using Fixture To Fixture, make sure no other DMX signals or Ethernet signals are connected to the products.
- Turning off the power, removing the DMX cable, or not setting the fixture to the correct protocol during the update can cause partial or total software failure in the targeted fixture. The user will need an Upload 03 device to fix the software failure issues. Please contact Chauvet customer service for this device.



## **Signal Connections**

The STRIKE Array 1 can receive a DMX, Art-Net™, or sACN signal. The product has 2 Seetronic Etherkon through ports and 5-pin DMX in and out ports. If using other compatible products with this product, it is possible to control each individually with a single controller.

#### **Control Personalities**

The STRIKE Array 1 uses a 5-pin DMX data connection, Art-Net<sup>™</sup>, or sACN for its 13 control personalities, ranging from **1 Ch** to **8P–46Ch**.

- Refer to the <u>Operation</u> chapter to learn how to configure the STRIKE Array 1 to work in these
  personalities.
- The <u>DMX Channel Assignments and Values</u> section provides detailed information regarding the control personalities.



For more information about DMX standards or the DMX cables needed to link this product to a DMX controller, download the DMX Primer from the Chauvet website: <a href="https://www.chauvetprofessional.com">www.chauvetprofessional.com</a>.

#### **DMX Linking**

It is possible to link the STRIKE Array 1 to a DMX controller using a 5-pin DMX connection. For more information about DMX, read the DMX primer at:

https://www.chauvetprofessional.com/wp-content/uploads/2016/06/DMX Primer.pdf.

#### **Remote Device Management**

Remote Device Management, or RDM, is a standard for allowing DMX-enabled devices to communicate bi-directionally along existing DMX cabling. Check the DMX controller's User Manual or with the manufacturer as not all DMX controllers have this capability. The STRIKE Array 1 supports RDM protocol that allows feedback to make changes to menu map options.

#### **Art-Net™ Connection**

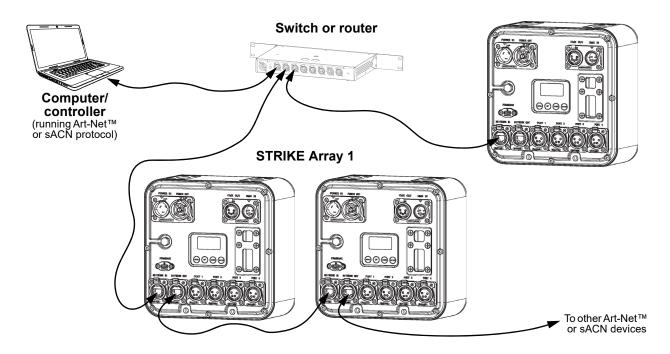
Art-Net<sup>™</sup> is an Ethernet protocol that uses TCP/IP which transfers a large amount of DMX512 data using an ethernet connection over a large network. An Art-Net<sup>™</sup> protocol document is available from <a href="https://www.chauvetprofessional.com">www.chauvetprofessional.com</a>.

Art-Net™ designed by and copyright Artistic Licence Holdings Ltd.

#### sACN Connection

Also known as ANSI E1.31, streaming ACN is an Ethernet protocol that uses the layering and formatting of Architecture for Control Networks to transport DMX512 data over IP or any other ACN compatible network.

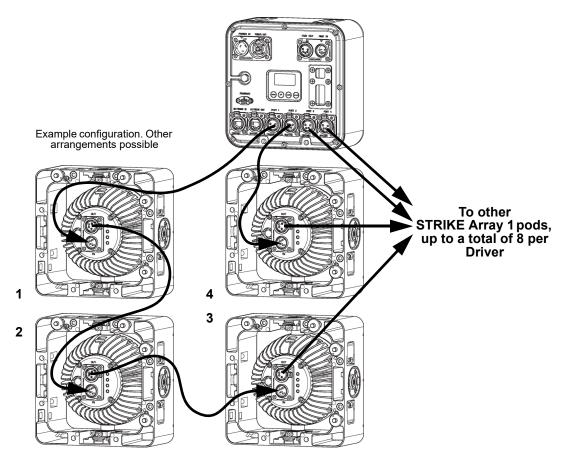
## **Ethernet Connection Diagram**





## **Pod and Driver Linking**

Each STRIKE Array 1 Driver has 4 linking out ports which can support up to a total of 8 STRIKE Array 1 pods in any configuration between them.



#### **Pod Addressing**

STRIKE Array 1 pods come without an assigned address. It is necessary to address new pods before use. A prompt to address the connected pods will appear when the STRIKE Array 1 Driver is powered on.

- Select **Yes** to address or re-address all connected pods.
- Select **No** or wait for the prompt to disappear to keep the current addressing.



#### Alternative ways to re-address the pods are:

- Go to the Address PODs main level and select Yes (see Re-Address Pods).
- Set the DMX Control channel from 096 ⇔ 103 (this function will repeat if the channel value remains in this range).

Upon addressing or re-addressing, the address of each connected pod will be in order of port first and link order second.

- The Driver will address all pods connected to port 1 before any pods connected to port 2.
   The Driver will address all pods connected to port 2 before any pods connected to port 3.
   The Driver will address all pods connected to port 3 before any pods connected to port 4.
- The pod connected first to a given port will have the lowest available address for that port. The next pod connected to that port will have the next address, and so on.
- If a port has no connected pods, addressing will skip that port. Addressing will begin with the first pod connected to the first port with connected pods.

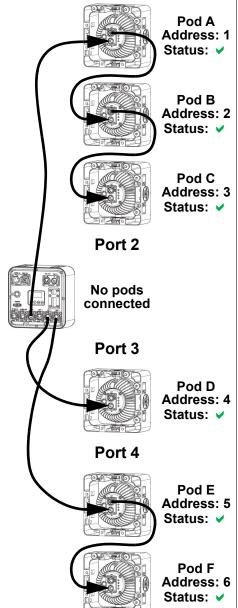
When disconnecting and reconnecting pods without performing a re-address, the pods will retain their assigned addresses.

- Re-arranging the pods connected to the same port will not change the addresses. They will respond
  in the same order as they did before the re-arranging as if there was no change.
- Connecting an addressed pod to a different port will disable it. A re-address will be necessary to restore function.



# Addressing Diagram Upon Addressing

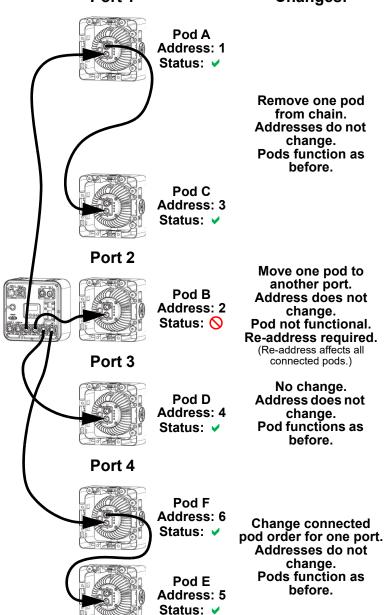
#### Port 1



## Re-Arranged without Re-Addressing

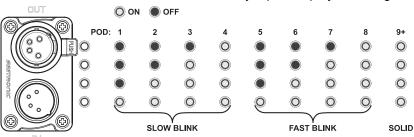
### Port 1

## Changes:



#### Pod LED Indicators

The LED indicators on each STRIKE Array 1 pod display the assigned address of the pod.



If all indicators on a pod are on and not blinking, that pod exceeds the capacity of the connected driver and will not function



## **Mounting**

Before mounting the product, read and follow the safety recommendations indicated in the Safety Notes.

#### Orientation

Always mount this product in a safe position, making sure there is adequate room for ventilation, configuration, and maintenance.

## Rigging

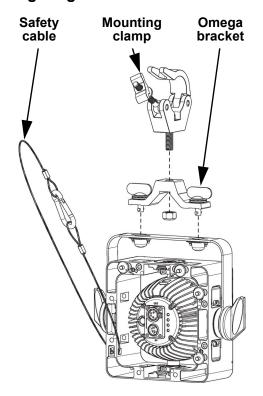
Chauvet recommends using the following general guidelines when mounting this product.

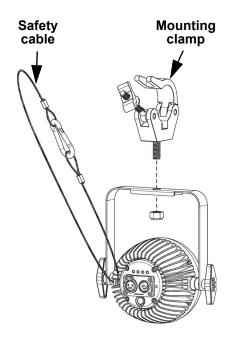
- Before deciding on a location for the product, make sure there is easy access to the product for maintenance and programming purposes.
- Make sure that the structure and attachment points can support the weight before hanging the product. See the <u>Technical Specifications</u> for weight information.
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, whether an elevated platform or a truss.
- When rigging the product onto a truss, use a mounting clamp of appropriate weight capacity.

#### **Procedure**

The STRIKE Array 1 comes with 5 Omega brackets. The user can directly attach a mounting clamp to these Omega brackets. Make sure the clamp is capable of supporting the weight of this product. For the Chauvet Professional line of mounting clamps, go to <a href="https://www.trusst.com/products">https://www.trusst.com/products</a>.

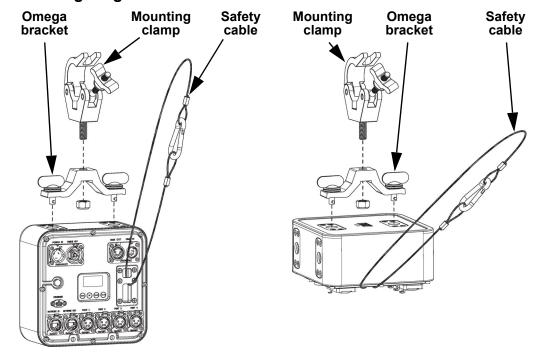
## **Mounting Diagram**







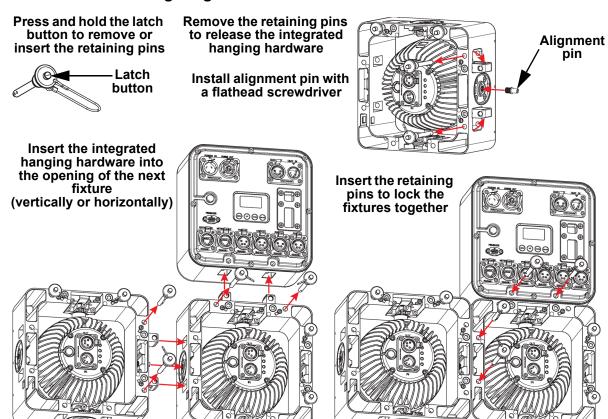
## **Driver Mounting Diagram**



## **Multi-Product Mounting**

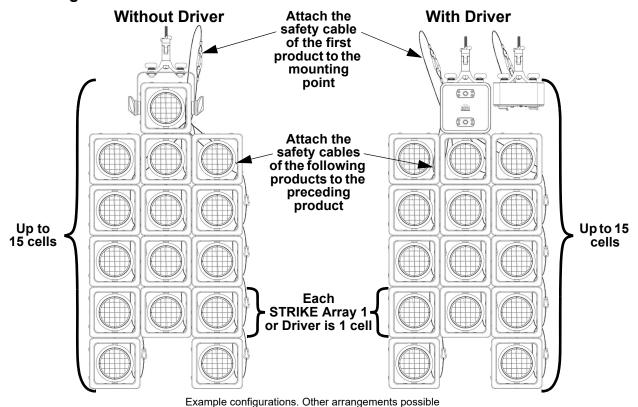
The STRIKE Array 1 has an interlocking system to connect multiple STRIKE Array 1, STRIKE Array 2C, or STRIKE Array 4C products together, vertically or horizontally.

## **Multi-Product Mounting Diagram**





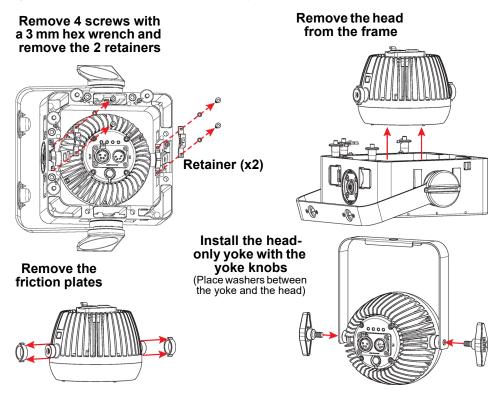
## **Mounting Products Attached in Series**



<u>^!\</u>

Never hang more than 15 cells from a single omega bracket, including the Driver.

## **Switching from Frame to Head-Only Yoke**





## 4. Operation

## **Control Panel Description**

Button	Function		
<menu></menu>	Exits from the current menu or function		
<enter></enter>	Enables the currently displayed menu or sets the currently selected value into the function		
<up></up>	Navigates upwards through the menu list or increases the numeric value when in a function		
<down></down>	Navigates downwards through the menu list or decreases the numeric value when in a function		

## **Programming**

Refer to the Menu Map to understand the menu options. The menu map shows the main level and a variable number of programming levels for each option.

- To go to the desired main level, press **<MENU>** repeatedly until the option shows on the display. Press **<ENTER>** to select. This will enter the first programming level for that option.
- To select an option or value within the current programming level, press **<UP>** or **<DOWN>** until the option shows on the display. Press **<ENTER>** to select. In this case, if there is another programming level, that first option or the selected value will show on the display.
- Press <MENU> repeatedly to exit to the previous main level.

#### **Passcode**

After being prompted to enter the passcode, press <UP>, <DOWN>, <UP>, <DOWN>, <ENTER>.

## Menu Map

Refer to the STRIKE Array 1 product page on www.chauvetprofessional.com for the latest software and menu map.

Main Menu	Programming Levels		Description
_ , .	DMX512		
Protocol	Artnet		Sets the control protocol
		sACN	
DMX Address	Address	<001–512*>	Selects DMX address (*Highest channel restricted to personality chosen)
		1 Ch	1-channel: dimmer
		2 Ch	2-channel: dimmer, control
		5 Ch	5-channel: dimmer, strobe, automatic programs and speed, control
		4P-4Ch	4-channel: 4-pod white
		4P-5Ch	5-channel: 4-pod white, control
		4P-14Ch	14-channel: dimmer, 4-pod white, amber, and strobe, control
		4P-23Ch	23-channel: 16-bit dimmer, 4-pod 16-bit white, 16-bit amber, and strobe, control
DMX Channel	4P–26Ch		26-channel: 16-bit dimmer, master strobe, automatic programs and speed, 4-pod 16-bit white, 16-bit amber, and strobe, control
		8P-8Ch	8-channel: 8-pod white
		8P-9Ch	9-channel: 8-pod white, control
	8P-26Ch		26-channel: dimmer, 8-pod white, amber, and strobe, control
		8P-43Ch	43-channel: 16-bit dimmer, 8-pod 16-bit white, 16-bit amber, and strobe, control
		8P–46Ch	46-channel: 16-bit dimmer, master strobe, automatic programs and speed, 8-pod 16-bit white, 16-bit amber, and strobe, control



Static   Dimmer   Strobe   Strobe   Standalone dimmer control   Standalone strobe control   Standalone mode	Main Menu	Pro	gramming Levels	Description	
Auto Show Auto 1-6  Auto Show Auto 1-6  Red Shift Off Off Off Enables or disables red shift Off Slave mode Slave Slave mode Slave Slave mode Slave Slave mode Slave mode Slave Slave mode Sets the dimmer curve Dimmer mode, fast (1) to slow (3) G00Hz Sets the Pulse Width Modulation frequency G000Hz Sets the display backlight after 10 seconds Inverts the display No Does not invert the display Inverts the display backlight after 10 seconds of inactivity Seconds Turns off display backlight after 10 seconds Inverts the display backlight after 30 seconds Inverts the display backlight after 10 seconds of inactivity Seconds Inverts the display Inverts the	04.41	Dimmer		Standalone dimmer control	
Red Shift Off Off Slave Slave Slave S-Curve Dimmer Curve Dimmer Mode Dimmer Square  Dimmer Mode Dimmer Curve Sets the Pulse Width Modulation frequency Modulation frequency Frequency Frequency Frequency Frequency Does not invert the display Inverts the display Dimmer Mode Does not invert the display Dimmer Mode Truns off display backlight after 10 Seconds of inactivity Truns off display backlight after 30 Seconds Turns off display backlight after 2 minutes of for Spounds, cUP> DOMNS, cUP>, cDOWNs, cUP> DOWNs, cUP>, cDOWNs, cUP> DOWNs, cUP>, cDOWNs, cENTER>)  Manual Manually set IP address Static Droduct sets IP address Static Product sets IP address Static	Static	Strobe	<000–255>	Standalone strobe control	
Master	Auto Show	Auto 1–6	<001–100>		
Slave   Slave   Slave   Slave mode	Red Shift			Enables or disables red shift	
S-Curve	Master/		Master	Standalone mode	
Dimmer Curve	Slave		Slave	Slave mode	
Sets the dimmer curve			S-Curve		
Dimmer   Mode			Linear	Sets the dimmer curve	
Dimmer Mode	Curve		Square	Sets the diffiller curve	
Dimmer 1-3		I	Inverse Square		
Comment   Comm			Off	Instantaneous dimmer	
LED	Mode		Dimmer 1–3	Dimmer mode, fast (1) to slow (3)	
LED   2000Hz   Sets the Pulse Width Modulation frequency   4000Hz   6000Hz   25KHz			600Hz		
Tequency			1200Hz		
Back Light   Display Invert   Property			2000Hz		
Display Invert   No   Does not invert the display	Frequency			trequency	
Display Invert   Property   Pr		6000Hz			
Invert   Yes		25KHz			
Back Light   30S					
Back Light  30S  Turns off display backlight after 30 seconds  Turns off display backlight after 2 minutes of fusion backlight after 30 seconds    Always On	Invert		Yes	• •	
Back Light   2Min   Turns off display backlight after 2 minutes of		10S		seconds of inactivity	
Always On  Display backlight always on  Locks display (password: <up>,</up>	Back Light		308		
Con   Coks display (password: <up>, <down>, <up>, <down>, <enter>)   Manual   Manually set IP address   Network sets IP address   Product sets IP address   Product sets IP address   Sets the Art-Net™ or sACN universe   Start Channel   O01-256 (sACN)   Sets the starting channel   IP Address   Sets each IP address digit from 000-255   Ethernet To DMX   Shows total hours the product has been powered on   Shows total hours the LEDs have been powered on   Disp Ver   <v1.0.4>   Shows current display firmware version   Shows LED color   Shows LED col</v1.0.4></enter></down></up></down></up>			2Min	Turns off display backlight after 2 minutes of	
Manual   Manually set IP address			Always On	Display backlight always on	
Booking   Corrections   Cor	Key Lock			Locks display (password: <b><up></up></b> ,	
IP Mode   DHCP   Network sets IP address	ney Look			,	
Static				,	
Ethernet Setting         Universe       000-255 (Art-net™)       Sets the Art-Net™ or sACN universe         Start Channel       001-256 (sACN)         Sets the starting channel         IP Address       Sets each IP address digit from 000-255         Ethernet To DMX         Shows total hours the product has been powered on         LED Hours       < H>       Shows total hours the LEDs have been powered on         Disp Ver       < V1.0.4>       Shows current display firmware version         Drv Ver       < V1.XX>       Shows current driver firmware version         LED Type       < WW >       Shows LED color		IP Mode			
Setting    Start Channel   001–256 (sACN)   Sets the Art-Net   or sACN universe				Product sets IP address	
Setting    Start Channel   001-512   Sets the starting channel     IP Address   Sets each IP address digit from 000-255     Ethernet To DMX   Shows total hours the product has been powered on	Ethernet	Universe		Sets the Art-Net™ or sACN universe	
IP Address		04 4 04			
Ethernet To DMX   Shows total hours the product has been powered on  LED Hours  LED Hours  Disp Ver  CV1.0.4>  Shows total hours the LEDs have been powered on  Shows current display firmware version  CV1.XX>  Shows current driver firmware version  Shows LED color			001–512		
Fixture Hours  Capables Ethernet to DMX  Yes>  Fixture Hours  LED Hours  Capables Ethernet to DMX  Shows total hours the product has been powered on  Shows total hours the LEDs have been powered on  Shows total hours the LEDs have been powered on  Shows current display firmware version  Dry Ver  Cy1.XX>  Shows current driver firmware version  LED Type  Shows LED color				Sets each IP address digit from 000–255	
LED Hours   Shows total hours the LEDs have been powered on				Enables/disables Ethernet to DMX	
Information  Disp Ver		Fixture Hours	<h></h>	Shows total hours the product has been powered on	
Drv Ver		LED Hours	<h></h>		
LED Type < WW > Shows LED color	Information	Disp Ver	<v1.0.4></v1.0.4>	Shows current display firmware version	
		Drv Ver	<v1.xx></v1.xx>	Shows current driver firmware version	
UID 21A40 Shows product UID		LED Type	< WW >	Shows LED color	
		UID	21A40	Shows product UID	



Main Menu	Programming Levels		Description	
Tamananatuwa	DISP:	°C >	Shows driver temperature in °C	
Temperature	Head 1-8:	°C >	Shows pod temperatures in °C	
	Only This	CHL	Selects an update file for this product, or	
	Fixture	•••	shows "No such file!"	
	Multiple	CHL	Selects an update file for this and	
Unarada	Fixture		connected STRIKE Array 1 products, or shows "No such file!"	
Upgrade Firmware	Other Fixture Type	CHL	Selects an update file for other connecte	
			products, or shows "No such file!"	
	Fixture To Fixture	make sure no other signal, Network or DMX controller is being sent! and press enter key to start update	Downloads update file from another STRIKE Array 1 Driver via DMX.	
DOD Order	POD 1–8		Designates connected pods by port order	
POD Order	POD 8-1		Reverses connected pod order	
Address PODs	No		Does not re-address connected pods	
	Yes		Re-addresses connected pods	
Factory		No	Resets the product to factory default	
Reset	Yes		settings	



## **Control Configuration**

Use control configurations to operate the product with a DMX, Art-Net™, or sACN controller.

#### **Control Mode**

The STRIKE Array 1 works with DMX, Art-Net™, and sACN control signals. To select the protocol:

- 1. Go to the **Protocol** main level.
- 2. Select the desired protocol, from DMX512, ArtNet, or sACN.



See the <u>Ethernet Settings</u> section for further setup of ethernet protocols (Art-Net™ or sACN).

#### **Control Personalities**

To set the control personality:

- 1. Go to the **DMX Channel** main level.
- 2. Select the personality, from 1 Ch, 2 Ch, 5 Ch, 4P–4Ch, 4P–5Ch, 4P–14Ch, 4P–23Ch, 4P–26Ch, 8P–8Ch, 8P–9Ch, 8P–26Ch, 8P–43Ch, or 8P–46Ch.



- See the <u>Starting Address</u> section for the highest selectable starting address for each personality.
- Make sure that the starting addresses on the various products do not overlap.

#### Starting Address

Each product will respond to a unique starting address from the controller. All products with the same starting address will respond in unison. To set the starting address in DMX mode:

- 1. Go to the **DMX Address** main level.
- 2. Select the starting address (001–512).

Personality	Highest Address	Products per Universe
1 Ch	512	512
2 Ch	511	256
5 Ch	508	102
4P-4Ch	509	128
4P-5Ch	508	102
4P-14Ch	499	36
4P-23Ch	490	22
4P-26Ch	487	19
8P-8Ch	505	64
8P-9Ch	504	56
8P-26Ch	487	19
8P-43Ch	470	11
8P-46Ch	467	11



## **Ethernet Settings**

The Ethernet Settings control the universe, start address (Art-Net™ or sACN), IP address, and ethernet conversion functions of the product.

#### **IP Mode**

It is possible to set the IP address of the STRIKE Array 1 manually, by the network, or to a preset static address specific to each product. To set the IP mode, follow the instructions below:

- 1. Go to the **Ethernet Setting** main level.
- 2. Select the IP Mode option.
- 3. Select the desired IP mode, from **Manual** (set the IP address with the control panel), **DHCP** (the network sets the IP address), or **Static** (a preset address specific to each product).

#### Universe

To assign an Art-Net™ or sACN universe to the STRIKE Array 1:

- 1. Go to the **Ethernet Setting** main level.
- 2. Select the Universe option.
- Set the universe, from 000–255 (for Art-Net<sup>™</sup>) or from 001–256 (for sACN).

#### **Start Channel**

Each product will respond to a unique starting address from the controller. All products with the same starting address will respond in unison. To set the starting address in Art-Net™ or sACN mode:

- 1. Go to the **Ethernet Setting** main level.
- 2. Select the Start Channel option.
- 3. Select the starting address (001–512)



- See the <u>Starting Address</u> section for the highest selectable starting address for each personality.
- Make sure that the starting addresses on the various products do not overlap due to the new personality setting.

#### **IP Address**

To set the IP address:

- 1. Go to the **Ethernet Setting** main level.
- 2. Select the IP Address option.
- 3. Set the first value of the IP address from **000–255**.
- 4. Press **<ENTER>** to cycle through the 4 values of the IP address.
- 5. Set the other 3 values from **000–255**.
- 6. Press <MENU> to exit when the IP address is set as desired.

#### **Ethernet to DMX**

When Ethernet to DMX is active, the selected universe of the Art-Net™ or sACN signal will be converted to DMX and output through the 5-pin DMX out port.

- 1. Go to the **Ethernet Setting** main level.
- 2. Select the Ethernet To DMX option.
- 3. Select from No (do not convert) or Yes (convert).



## **DMX Channel Assignments and Values**

## **Control Chart**

Value	Percent/Setting	Value	Percent/Setting
000 ⇔ 007	No function	072 😂 079	Dimmer mode 1 (fast)
008 ⇔ 015	Reset dimmer*	080 ⇔ 087	Dimmer mode 2
016 ⇔ 023	Red shift on	088 ⇔ 095	Dimmer mode 3 (slow)
024 🖘 031	Red shift off	096 ⇔ 103	Address pods in order of ports (1–8)
032 ⇔ 039	S-curve dimmer	104 😂 111	Address pods in reverse order (8-1)
040 ⇔ 047	Linear dimmer	112 😂 119	Re-address pods*
048 ⇔ 055	Square dimmer	120 ⇔ 243	Reserved for future use
056 ⇔ 063	Inverse square dimmer	244 ⇔ 249	Dimmer mode override (instant engage)
064 ⇔ 071	Dimmer mode off	250 ⇔ 255	No function



\*Indicated functions will repeat if the channel value stays within the indicated range.

## 8 Pod Modes (8P-46Ch / 8P-43Ch / 8P-26Ch / 8P-9Ch / 8P-8Ch)

8	9	26	43	46	Function	Value	Percent/Setting
-	-	1	1	1	Dimmer	000 ⇔ 255	0–100%
-	-	_	2	2	Fine dimmer	000 ⇔ 255	0–100%
						000 🖘 010	No function
_	_	_	_	3	Master strobe	011 ⇔ 132	Strobe, slow to fast (all pods)
					musici strose	133 ⇔ 255	Random strobe, slow to fast (random pods)
						000 😂 010	No function
						011 😂 040	Automatic program 1
						041 ⇔ 080	Automatic program 2
_	_	_	_	4	Automatic program	081 ⇔ 120	Automatic program 3
_		_	_	-	Automatic program	121 ⇔ 160	Automatic program 4
							Automatic program 5
							Automatic program 6
							No function
	-	-	-	5	Program speed 000 ⇔ 255 Slow to fast		
1	1	2	3	6	White 1	000 ⇔ 255	
	-	-	4	7	Fine white 1	000 ⇔ 255	
-	-	3	5	8	Amber 1	000 ⇔ 255	
	-	-	6	9	Fine amber 1	000 ⇔ 255	
-	-	4	7	10	Strobe 1	000 ⇔ 255	
2	2	5	8	11	White 2	000 ⇔ 255	
	-	-	9	12	Fine white 2	000 ⇔ 255	
	-	6	10	13	Amber 2	000 ⇔ 255	
	-	_	11	14	Fine amber 2	000 ⇔ 255	
	-	7	12	15	Strobe 2	000 ⇔ 255	
3	3	8	13	16	White 3	000 ⇔ 255	
	-	-	14	17	Fine white 3	000 ⇔ 255	
	-	9	15	18	Amber 3	000 ⇔ 255	
	-	-	16	19	Fine amber 3	000 ⇔ 255	
-	_	10	17	20	Strobe 3	000 ⇔ 255	0–100%



8	9	26	43	46	Function	Value	Percent/Setting
4	4	11	18	21	White 4	000 ⇔ 255	0–100%
-	_	_	19	22	Fine white 4	000 ⇔ 255	0–100%
-	_	12	20	23	Amber 4	000 ⇔ 255	0–100%
-	-	-	21	24	Fine amber 4	000 ⇔ 255	0–100%
-	-	13	22	25	Strobe 4	000 ⇔ 255	0–100%
5	5	14	23	26	White 5	000 ⇔ 255	0–100%
1	-	-	24	27	Fine white 5	000 ⇔ 255	0–100%
-	-	15	25	28	Amber 5	000 ⇔ 255	0–100%
-	-	-	26	29	Fine amber 5	000 ⇔ 255	0–100%
1	-	16	27	30	Strobe 5	000 ⇔ 255	0–100%
6	6	17	28	31	White 6	000 ⇔ 255	0–100%
1	-	-	29	32	Fine white 6	000 ⇔ 255	0–100%
1	-	18	30	33	Amber 6	000 ⇔ 255	0–100%
1	-	-	31	34	Fine amber 6	000 ⇔ 255	0–100%
1	-	19	32	35	Strobe 6	000 ⇔ 255	0–100%
7	7	20	33	36	White 7	000 ⇔ 255	0–100%
1	-	-	34	37	Fine white 7	000 ⇔ 255	0–100%
-	-	21	35	38	Amber 7	000 ⇔ 255	0–100%
1	-	-	36	39	Fine amber 7	000 ⇔ 255	0–100%
-	-	22	37	40	Strobe 7	000 ⇔ 255	0–100%
8	8	23	38	41	White 8	000 ⇔ 255	0–100%
-	-	_	39	42	Fine white 8	000 ⇔ 255	0–100%
-	-	24	40	43	Amber 8	000 ⇔ 255	0–100%
-	-	_	41	44	Fine amber 8	000 ⇔ 255	0–100%
-	_	25	42	45	Strobe 8	000 ⇔ 255	0–100%
-	9	26	43	46	Control	000 ⇔ 255	See the Control Chart

## 4 Pod Modes (4P-26Ch / 4P-23Ch / 4P-14Ch / 4P-5Ch / 4P-4Ch)

4	5	14	23	26	Function	Value	Percent/Setting						
-	-	1	1	1	Dimmer	000 ⇔ 255	0–100%						
-	-	-	2	2	Fine dimmer	ne dimmer 000 ⇔ 255 0–100%							
						000 🗢 010	No function						
_	_	_	_	3	Master strobe	011  132	Strobe, slow to fast (all pods)						
						133 ⇔ 255	Random strobe, slow to fast (random pods)						
						000 🗢 010	No function						
						011 🗢 040	Automatic program 1						
			_			041 ⇔ 080	Automatic program 2						
					4	Automotic program	081 ⇔ 120	Automatic program 3					
_	_	_		4	Automatic program	121 ⇔ 160	Automatic program 4						
												161 ⇔ 200	Automatic program 5
												201 🖘 240	Automatic program 6
								241 ⇔ 255	No function				
_	-	-	-	5	Program speed	000 ⇔ 255	Slow to fast						
1	1	2	3	6	White 1	000 ⇔ 255	0–100%						
-	_	_	4	7	Fine white 1	000 ⇔ 255	0–100%						
-	-	3	5	8	Amber 1	000 ⇔ 255	0–100%						





4	5	14	23	26	Function	Value	Percent/Setting
-	-	_	6	9	Fine amber 1	000 ⇔ 255	0–100%
-	-	4	7	10	Strobe 1	000 ⇔ 255	0–100%
2	2	5	8	11	White 2	000 ⇔ 255	0–100%
-	-	-	9	12	Fine white 2	000 ⇔ 255	0–100%
-	-	6	10	13	Amber 2	000 ⇔ 255	0–100%
_	-	_	11	14	Fine amber 2	000 ⇔ 255	0–100%
_	-	7	12	15	Strobe 2	000 ⇔ 255	0–100%
3	3	8	13	16	White 3	000 ⇔ 255	0–100%
_	-	_	14	17	Fine white 3	000 ⇔ 255	0–100%
_	-	9	15	18	Amber 3	000 ⇔ 255	0–100%
_	-	_	16	19	Fine amber 3	000 ⇔ 255	0–100%
_	-	10	17	20	Strobe 3	000 ⇔ 255	0–100%
4	4	11	18	21	White 4	000 ⇔ 255	0–100%
_	-	_	19	22	Fine white 4	000 ⇔ 255	0–100%
_	_	12	20	23	Amber 4	000 ⇔ 255	0–100%
_	-	_	21	24	Fine amber 4	000 ⇔ 255	0–100%
_	-	13	22	25	Strobe 4	000 ⇔ 255	0–100%
-	5	14	23	26	Control	000 ⇔ 255	See the Control Chart

## 5 Ch / 2 Ch / 1 Ch

1	2	5	Function	Value	Percent/Setting
1	1	1	Dimmer	000 ⇔ 255	0–100%
				000 ⇔ 010	No function
-	_	2	Master strobe	011 🖘 132	Strobe, slow to fast
				133 ⇔ 255	Random strobe, slow to fast
				000 🖘 010	No function
			Automatic program	011 🖘 040	Automatic program 1
				041 🖘 080	Automatic program 2
_	_	3		081 ⇔ 120	Automatic program 3
_	_	3		121 ⇔ 160	Automatic program 4
				161 ⇔ 200	Automatic program 5
				201  240	Automatic program 6
				241 ⇔ 255	No function
	_	4	Program speed	000 ⇔ 255	Slow to fast
-	2	5	Control	000 ⇔ 255	See the Control Chart



## **Standalone Configuration**

## **Static Mode**

To run the STRIKE Array 1 in static mode:

- 1. Go to the **Static** main level.
- 2. Select from Dimmer or Strobe.
- 3. Set the selected value (000-255).

#### **Auto Show**

To select an automatic program:

- 1. Go to the **Auto Show** main level.
- 2. Select the desired auto program (Auto 1-6).
- 3. Set the **Speed** value (1–100).

## **Settings Configuration**

#### **Red Shift**

With red shift enabled, the color temperature will warm as the dimmer decreases in imitation of a lamp. To enable or disable the red shift function:

- 1. Go to the **Red Shift** main level.
- 2. Select from On or Off.

#### Master/Slave

To set the STRIKE Array 1 product to master or slave mode:

- 1. Go to the Master/Slave main level.
- 2. Select from Master (sends control signal) or Slave (receives control signal).



- Configure all the slave products before connecting the master to the daisy chain.
- Never connect a DMX controller to a DMX string configured for Master/Slave operation because the controller may interfere with the signals from the master.
- Do not connect more than 31 slaves to the master.

#### **Dimmer Curve**

To set the dimmer curve:

- 1. Go to the **Red Shift** main level.
- 2. Select from S-Curve, Linear, Square, or Inverse Square.

#### **Dimmer Speed Mode**

To set the dimmer speed:

- 1. Go to the **Dimmer Mode** main level.
- Select the dimmer speed mode from Off (instant), Dimmer 1 (fastest), Dimmer 2, or Dimmer 3 (slowest).

#### **Pulse Width Modulation**

To set the frequency of the pulse width modulation:

- 1. Go to the **LED Frequency** main level.
- Select the PWM frequency, from 600Hz, 1200Hz, 2000Hz, 4000Hz, 6000Hz, or 25KHz.

#### Display Invert

To invert the display:

- 1. Go to the **Display Invert** main level.
- 2. Select from **No** (does not invert the display) or **Yes** (inverts the display).

#### **Display Backlight**

To set how long the display will stay lit without activity:

- 1. Go to the **Back Light** main level.
- 2. Select from 10S (10 seconds), 30S (30 seconds), 2Min (2 minutes), or Always On.



## **Key Lock**

To lock or unlock the control panel:

- 1. Go to the **Settings** main level.
- 2. Select the Key Lock option.
- 3. Select **On** (locks control panel) or **Off** (control panel stays unlocked).



When the key lock is activated, the product will prompt for the passcode in order to access the menu. The passcode is <UP>, <DOWN>, <UP>, <DOWN>, <ENTER>.

#### Information

To view product information, such as the number of hours the product has been on, the driver firmware, etc., go to the **Information** main level.

#### **Temperature**

To view the temperatures of the LEDs, driver boards, or the display board in °C, go to the **Temperature** main level.

#### Pod Order

To set whether the STRIKE Array 1 Driver addresses the pods in order with the ports or in reverse order:

- 1. Go to the **POD Order** main level.
- 2. Select **POD 1–8** (address in order with ports) or **POD 8–1** (address in reverse order).

### **Re-Address Pods**

If at any time the port connections or connection order of the pods changes, it will be necessary to readdress the pods. To re-address the connected pods with the display menu:

- 1. Go to the Address PODs main level.
- 2. Select **No** (do not re-address) or **Yes** (re-address).

See <u>Pod Addressing</u> for more information. Alternative ways to re-address the pods are:



Power cycle the Driver and select Yes at the prompt.

• Set the DMX Control channel from 096 ⇔ 103 (this function will repeat if the channel value remains in this range).

## **Factory Reset**

To reset the product to factory default settings:

- Go to the Factory Reset main level.
- 2. Select No (do not reset) or Yes (reset).



## **Web Server**

The STRIKE Array 1 Web Server can be accessed by any computer on the same network as the product. It allows network access to system information, settings such as control protocol and starting address, color output testing, and the ability to change the Web Server password.

- 1. Connect the product to a Windows computer with a network cable.
- 2. On the computer, set the IP address of the new network to have the same first 3 digits as the IP address of the product (See IP Address).
- 3. Enter the IP address of the product into the URL bar of a web browser on the computer.
- 4. Enter both the User Name and Password as admin to log in.

#### Home

The Web Server Home page displays the details of all available control personalities and the technical specifications for the STRIKE Array 1.

## Settings

The Web Server Settings page provides options for control. From the drop-down menus, the Protocol, Universe, Start Address, IP Address, Ethernet to DMX, Personality, Dimmer Curve, Dimmer Mode, and PWM Frequency can all be edited. Click **Save Settings** to send the new configuration to the product.

## Output

On the Web Server Output page, an output test of the product's LEDs can be performed, by either editing the values of each LED manually (by typing the number or moving the fader), or by selecting a sample color. The page will show the current output color on the bottom left.

## **Security**

The Web Server Security page gives the option to change the password to the connected product's web server. Enter the old password (**admin**, by default) and the new password twice, then click **Save Settings** to change the password.



## 5. Maintenance

## **Product Maintenance**

Dust build-up reduces light output performance and can cause overheating. This can lead to reduction of the light source's life and/or mechanical wear. To maintain optimum performance and minimize wear, clean each lighting product at least twice a month. However, be aware that usage and environmental conditions could be contributing factors to increase the cleaning frequency.

To clean the product, follow the instructions below:

- 1. Unplug the product from power.
- 2. Wait until the product is at room temperature.
- Use a vacuum (or dry compressed air) and a soft brush to remove dust collected on the external surface/vents.
- Clean all transparent surfaces with a mild soap solution, ammonia-free glass cleaner, or isopropyl alcohol.
- 5. Apply the solution directly to a soft, lint free cotton cloth or a lens cleaning tissue.
- 6. Softly drag any dirt or grime to the outside of the transparent surface.
- 7. Gently polish the transparent surfaces until they are free of haze and lint.



Always dry the transparent surfaces carefully after cleaning them.

## **Torque Measurements**

To maintain the IP rating when reassembling the product, use the given torque measurements for each of the following screws and bolts:

Fixture Parts	Torque Rating (Kgf.cm)	Torque Rating (Igf.in)
Covers, Stands	10	8.6796
Sockets	6	5.20776

## **Vacuum Test Measurements**

Use the IP Tester from Chauvet Professional to ensure the product has been reassembled correctly by following the information below:

Parameters	Values
Method	Positive
Test pressure	25 kPa
Test duration	30 seconds
PASS state leak pressure	<0.5 kPa



# 6. Technical Specifications

## **Dimensions and Weight**

Parameter	Length	Width	Height	Weight
Pod with yoke	8.19 in (208 mm)	8.62 in (219 mm)	4.57 in (116 mm)	3.2 lb (1.5 kg)
Pod with frame	4.78 in (190 mm)	4.78 in (190 mm)	4.57 in (116 mm)	6.6 lb (3.0 kg)
Pod with frame + yoke	10.87 in (276 mm)	9.06 in (230 mm)	4.57 in (116 mm)	7.6 lb (3.5 kg)
Driver	7.357 in (186.87 mm)	4.00 in (101.6 mm)	7.357 in (186.87 mm)	6.4 lb (2.9 kg)

Note: Dimensions in inches are rounded.

Power

Power						
Power Supply Ty	ype	Range		Voltage S	Voltage Selection	
Switching (intern	ıal)	100 to 240 VAC,	50/60 Hz	Auto-ra	Auto-ranging	
Parameter	100 V, 60 Hz	120 V, 60 Hz	208 V, 60 Hz	230 V, 50 Hz	240 V, 50 Hz	
Consumption (4 Pods)	256 W	253 W	248 W	248 W	247 W	
Operating Current (4 Pods)	2.57 A	2.13 A	1.21 A	1.09 A	1.04 A	
Power linking current (Drivers, 4 Pods) Consumption (8 Pods)	12 A (4 products) 514 W	12 A (5 products) 509 W	12 A (6 products) 494 W	12 A (11 products) 490 W	12 A (11 products) 489 W	
Operating Current (8 Pods)	5.14 A	4.22 A	2.38 A	2.14 A	2.04 A	
Power linking current (Drivers, 8 Pods)	12 A (2 products)	12 A (2 products)	12 A (5 products)	12 A (5 products)	12 A (5 products)	
Power I/O		U.S./World	wide	UK/Eu	rope	
Power Input Conne Power Output Conr Power Cable plu	nector ug	Seetronic Power Seetronic Power Edison	kon IP65	Seetronic Powerkon IP65 Seetronic Powerkon IP65 Local plug		
Light Source (Per Pod)						

Type	Color	Quantity	Power	Current	Lifespan
LED	Warm white	48	1.33 W	1.1 A	E0 000 hours
LED	Amber	5	1.92 W	0.770 A	50,000 hours

## **Photometrics (Per Pod)**

Color Temp. (Full)	CRI	Beam angle	Field angle	Illuminance @ 5 m
2657 K	83.9	62.8°	104.5°	153 lux

#### **Thermal**

Maximum External Temperature	Cooling System
113 °F (45 °C)	Convection

#### Control

<b>DMX I/O Connector</b>	Art-Net™/sACN I/O Connector	Pod I/O Connector	Channel Range
5-pin XLR	Seetronic Etherkon IP65	4-pin XLR	1, 2, 5, 4P-5CH, 4P-14CH, 4P-23CH, 4P-26CH, 8P- 9CH, 8P-26CH, 8P-43, 8P- 46CH

## Ordering

Product Name	Item Name	Item Code	UPC Number
STRIKE Array 1	STRIKEARRAY1	03052079	781462224271













## **Contact Us**

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## Warranty & Returns

For warranty terms and conditions and return information, please visit our website.

For customers in the United States and Mexico: <a href="www.chauvetlighting.com/warranty-registration">www.chauvetlighting.com/warranty-registration</a>.

For customers in the United Kingdom, Republic of Ireland, Belgium, the Netherlands, Luxembourg, France, and Germany: <a href="www.chauvetlighting.eu/warranty-registration">www.chauvetlighting.eu/warranty-registration</a>.