# **User Manual**

# STATE ARRAY



Model ID: STRIKEARRAY4





## **Edition Notes**

The Strike Array 4 User Manual includes a description, safety precautions, installation, programming, operation and maintenance instructions for the Strike Array 4 as of the release date of this edition.

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For best results, print this document in color, on letter size paper (8.5 x 11 in), double-sided. If using A4 paper (210 x 297 mm), configure the printer to scale the content accordingly.

#### **Intended Audience**

Any person installing, operating, and/or maintaining this product should completely read through the guide that shipped with the product, as well as this manual, before installing, operating, or maintaining this product.

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## **Document Revision**

This Strike Array 4 User Manual is the 2<sup>nd</sup> edition of this document. Go to <a href="https://www.chauvetprofessional.com">www.chauvetprofessional.com</a> for the latest version.



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## 1. Before You Begin

## What Is Included

- Strike Array 4
- Seetronic Powerkon IP65 power cord
- · Omega bracket with mounting hardware
- Quick Reference Guide

## **Claims**

Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.

If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier immediately, not Chauvet. Failure to report damage to the carrier immediately may invalidate your claim. In addition, keep the box and contents for inspection.

For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Chauvet within 7 days of delivery.

#### **Text Conventions**

Convention	Meaning
1–512	A range of values
50/60	A set of values of which only one can be chosen
Settings	A menu option not to be modified
<enter></enter>	A key to be pressed on the product's control panel

## **Symbols**

Symbol	Meaning
<u></u>	Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.
<b>(i)</b>	Important installation or configuration information. The product may not function correctly if this information is not used.
	Useful information.



Any reference to data or power connections in this manual assumes the use of Seetronic IP rated cables.



The term "DMX" used throughout this manual refers to the USITT DMX512-A digital data transmission protocol.

## **FCC Compliance**

This device complies with Part 15 Part B of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



## **Safety Notes**

Read all the following safety notes before working with this product. These notes contain important information about the installation, usage, and maintenance of this product.



This product contains no user-serviceable parts. Any reference to servicing in this User Manual will only apply to properly trained, certified technicians. Do not open the housing or attempt any repairs.



All applicable local codes and regulations apply to proper installation of this product.

## **Personal Safety**

- The luminaire should be positioned so that prolonged staring into the luminaire at a distance closer than 7.5 ft (2.3 m) is not expected.
- If the external flexible cable or cord of this luminaire is damaged, it shall be replaced by a special cord or cord exclusively available from the manufacturer or his service agent.
- The light source contained in this luminaire shall only be replaced by the manufacturer or his service agent or a similar qualified person.
- The luminaire is intended for professional use only.
- Avoid direct eye exposure to the light source while the product is on.
- Always disconnect the product from the power source before cleaning or replacing the fuse.
- Always connect the product to a grounded circuit to avoid the risk of electrocution.
- Do not touch the product's housing when operating because it may be very hot.

#### **Mounting and Rigging**

- Do not submerge this product (IP65). Temporary outdoor operation is fine.
- When using this product in an outdoor environment, use IP65 (or higher) rated power and data cables. Secure unused power and data ports with attached IP65 covers.
- CAUTION: When transferring product from extreme temperature environments, (e.g., cold truck to warm, humid ballroom) condensation may form on the internal electronics of the product. To avoid causing a failure, allow product to fully acclimate to the surrounding environment before connecting it to power.
- Not for permanent outdoor installation in locations with extreme environmental conditions. This
  includes, but is not limited to:
  - Exposure to a marine/saline environment (within 3 miles of a saltwater body of water).
  - Locations where the normal high or low temperatures exceed the temperature ranges in this manual.
  - Locations that are prone to flooding or being buried in snow.
  - Areas where the product will be subjected to extreme radiation or caustic substances.
- Mount this product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- Make sure there are no flammable materials close to the product when operating.
- When hanging this product, always secure to a fastening device using a safety cable.

#### **Power and Wiring**

- Make sure the power cord is not crimped or damaged.
- Always make sure you are connecting this product to the proper voltage in accordance with the specifications in this manual or on the product's specification label.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.
- Never connect this product to a dimmer pack or rheostat.
- Make sure to replace the fuse with another of the same type and rating.
- Never disconnect this product by pulling or tugging on the power cable.

#### Operation

- Do not operate this product if there is damage on the housing, lenses, or cables. Have the damaged parts replaced by an authorized technician at once.
- Do not cover the ventilation slots when operating to avoid internal overheating.
- The maximum ambient temperature is 113 °F (45 °C). Do not operate the product at higher temperatures.
- The minimum ambient temperature is -4°F (-20°C). Do not operate the product at lower temperatures.
- In the event of a serious operation problem, stop using this product immediately!



If your Chauvet product requires service, contact Chauvet Technical Support.

## **Expected LED Lifespan**

Over time, use and heat will gradually reduce LED brightness. Clustered LEDs produce more heat than single LEDs, contributing to shorter lifespans if always used at full intensity. The average LED lifespan is 40,000 to 50,000 hours. To extend LED lifespan, maintain proper ventilation around the product, and limit the overall intensity.



## 2. Introduction

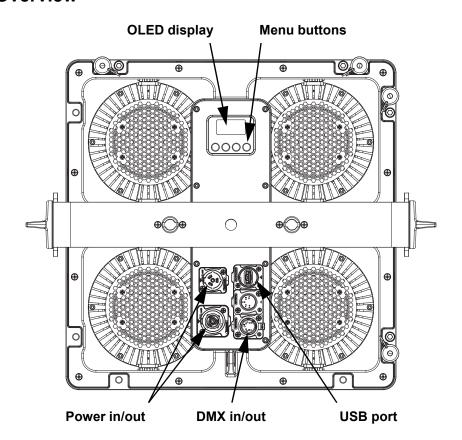
## Description

The Strike Array 4 is an outdoor-ready audience blinder powered by four 100 W warm white LEDs housed in independently focusable pods. An emulated "amber shift" warms the color temperature of the light as it dims to deliver a classic tungsten look. Its variable PWM and high CRI make it ideal for broadcast applications. Thanks to a custom interlocking system, the Strike Array 4 can be interconnected with multiple Array units for scalable design configurations without any tools. Omega-Bracket locks are also installed both on the yoke and the back of the IP65 blinder to give a streamlined truss mounting process.

## **Features**

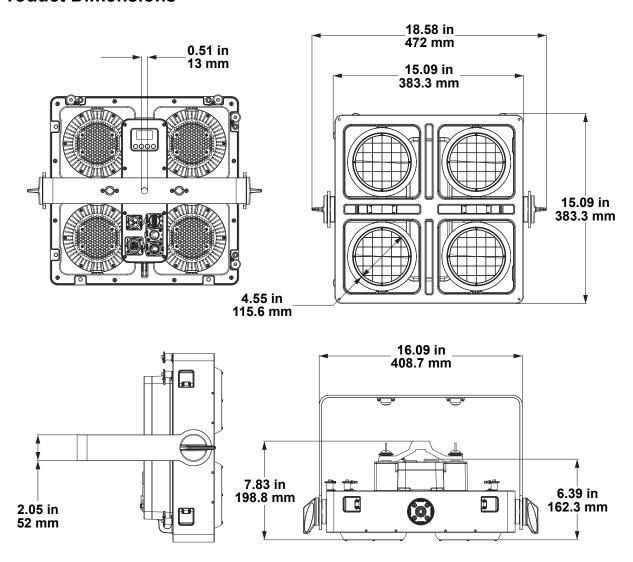
- Operating modes:
  - 1 Ch (1-channel): Dimmer
  - 3 Ch (3-channel): Dimmer, red shift, dimmer speed mode
  - 4 Ch (4-channel): White 1, white 2, white 3, white 4
  - 5 Ch (5-channel): Dimmer, red shift, strobe, auto programs, dimmer speed mode
  - 6 Ch (6-channel): White 1, white 2, white 3, white 4, red shift, dimmer speed mode
  - 10 Ch (10-channel): Dimmer, 16-bit dimmer, red shift, strobe, white 1, white 2, white 3, white 4, auto programs, dimmer speed mode
- Intense 4 pod blinder/strobe rated IP65 for all-weather use
- Emulated "red shift" to mimic incandescent fixtures perfectly. Individual pan (or tilt depending on mount orientation) of each head to allow for directional adjustment of light output.
- Innovative interlocking system to connect multiple Strike Array 4s and Strike Array 2s together.
- Multiple mounting locations and re-positionable yoke with 1/4 turn adapters for creative and convenient rigging options
- 16-bit dimming control for smooth, perfect fades
- Strobe functionality for high-impact effects on the fly
- Easy to use OLED display
- Adjustable Pulse Width Modulation (PWM) and RDM (Remote Device Management) for added flexibility

#### **Product Overview**





## **Product Dimensions**





## 3. Setup

## **AC Power**

The Strike Array 4 has an auto-ranging power supply and it can work with an input voltage range of 100 to 240 VAC, 50/60 Hz.

To determine the product's power requirements (circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product's back panel, or refer to the product's specifications chart. The listed current rating indicates the product's average current draw under normal conditions.



- Always connect the product to a protected circuit (a circuit breaker or fuse). Make sure
  the product has an appropriate electrical ground to avoid the risk of electrocution or
  fire
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.



Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

#### **AC Plug**

The Strike Array 4 comes with a power input cord terminated with a Seetronic Powerkon A connector on one end and an Edison plug on the other end (U.S. market). If the power input cord that came with your product has no plug, or if you need to change the plug, use the table below to wire the new plug.

Connection	Wire (U.S.)	Wire (Europe)	Screw Color
AC Live	Black	Brown	Yellow or Brass
AC Neutral	White	Blue	Silver
AC Ground	Green/Yellow	Green/Yellow	Green

#### **Power Linking**

The product supports power linking. You can power link up to 5 products at 100 V, up to 6 products at 120 V, up to 11 products at 208 V, up to 12 products at 230 V, or up to 12 products at 240 V. This product comes with a power input cord. Power linking cables are available from Chauvet for purchase.

## Remote Device Management (RDM)

Remote Device Management, or RDM, is a standard for allowing DMX-enabled devices to communicate bi-directionally along existing DMX cabling. Check the DMX controller's User Manual or with the manufacturer as not all DMX controllers have this capability. The Strike Array 4 supports RDM protocol that allows feedback to make changes to menu map options.

## **USB Software Update**

The Strike Array 4 allows for software updates with a USB device using the built-in USB port. To update the software using a USB flash drive, do the following:

- 1. Power on the product, and plug the flash drive into the USB port.
- Once the flash drive has been detected, the message "Upgrade Firmware" will be displayed. Press <ENTER>.
  - If a different message appears on the display, search for the updated software in the Main Menu (Update Firmware) and select from Only This Unit, Multiple Units, or Other Fixture Type. A list of the updated software files will be displayed.
- 3. Select the file that needs to be uploaded. The message "Are you sure?" will be displayed. Press <**ENTER>**.
- 4. If the selected file is correct, the upgrade will be completed. Restart the product.
  - If the selected file is incorrect, the upgrade will fail, and the display will go back to the main interface. Repeat steps 1-3 using the correct file.



The .chl format file needs to be placed in the "STRIKE" folder in the USB flash drive.



The "Other Fixture Type" option can only be selected for connected products compatible with the Upload 03 (the first 2 digits of the item code must be 03).



## **Mounting**

Before mounting the product, read and follow the safety recommendations indicated in the <u>Safety Notes</u>. For our CHAUVET Professional line of mounting clamps, go to <a href="https://trusst.com/products/">https://trusst.com/products/</a>.

#### Orientation

Always mount this product in a safe position, making sure there is adequate room for ventilation, configuration, and maintenance.

#### Rigging

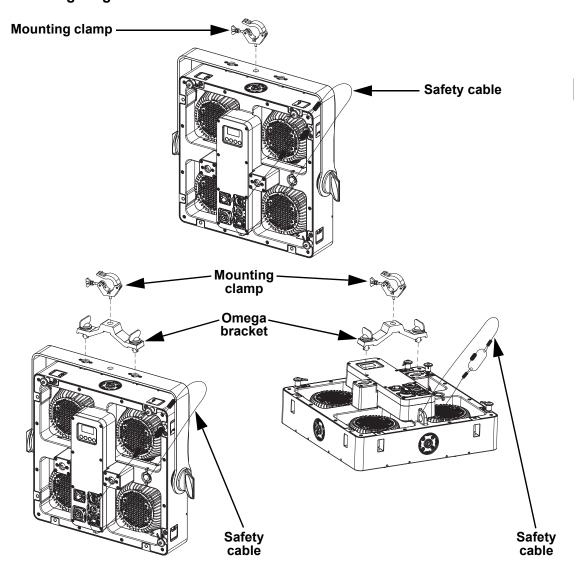
Chauvet recommends using the following general guidelines when mounting this product.

- Before deciding on a location for the product, make sure there is easy access to the product for maintenance and programming purposes.
- Make sure that the structure onto which you are mounting the product can support the product's weight. See the <u>Technical Specifications</u> for weight information.
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, whether an elevated platform or a truss.
- When rigging the product onto a truss, use a mounting clamp of appropriate weight capacity.

#### **Procedure**

The Strike Array 4 comes with a bracket to which you can attach a mounting clamp directly. Mounting clamps are sold separately. Make sure the clamps are capable of supporting the weight of this product. Use at least two mounting points per product. For the CHAUVET Professional line of mounting clamps, go to <a href="http://www.trusst.com/products">http://www.trusst.com/products</a>.

#### **Product Mounting Diagram**

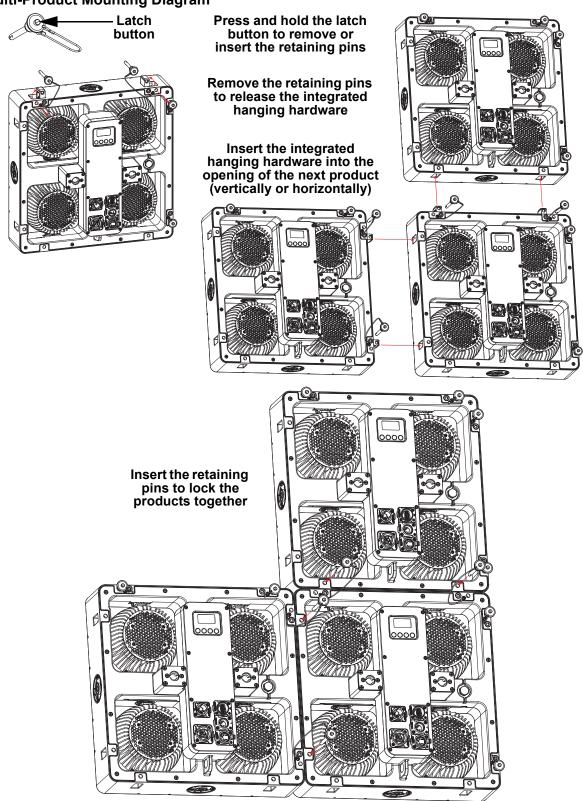




## **Multi-Product Mounting**

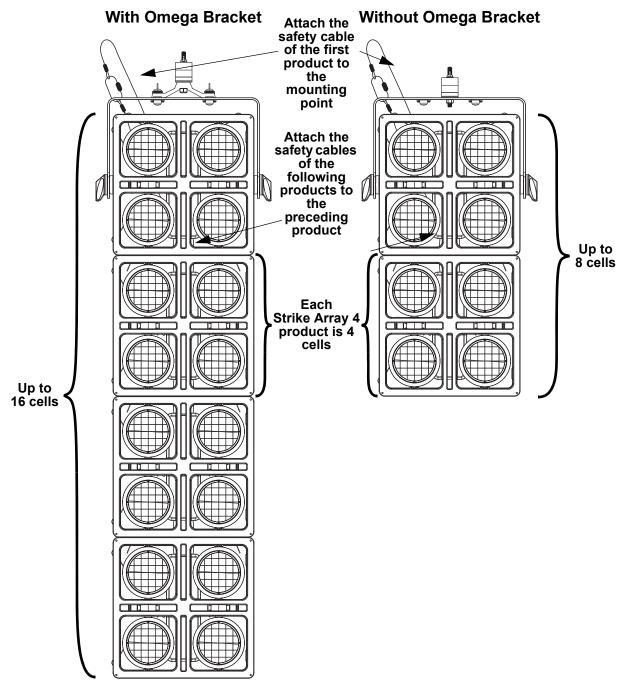
The Strike Array 4 has an interlocking system to connect multiple Strike Array 4 or Strike Array 2 products together, vertically or horizontally. Make sure the mounting clamps are capable of supporting the weight of the product. For our Chauvet line of mounting clamps, go to <a href="http://trusst.com/productcategory/truss-clamps/">http://trusst.com/productcategory/truss-clamps/</a>.

## **Multi-Product Mounting Diagram**





## **Mounting Products Attached in Series**



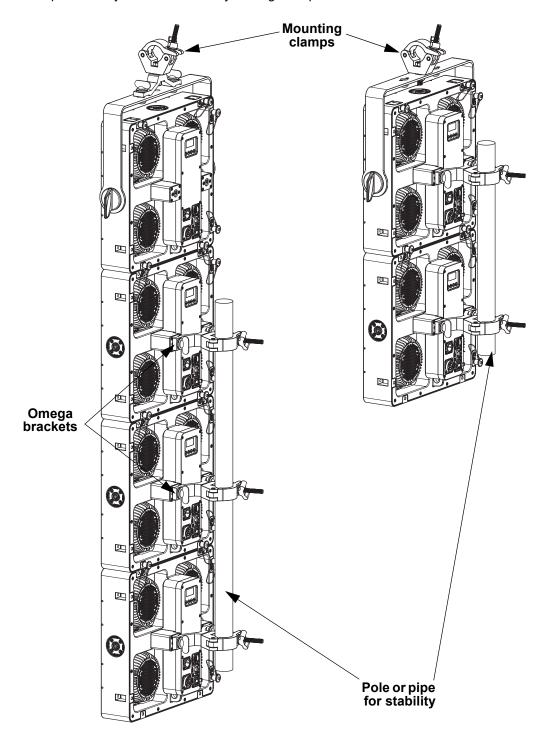


- When using the omega bracket, never hang more than 16 cells vertically from a single mounting point.
- When not using the omega bracket, never hang more than 8 cells vertically from a single mounting point.



## **Vertical Mounting Stability**

When mounting products attached in series, use omega brackets in the back position to create a spine. This will prevent any motion which may damage the products.





## 4. Operation

## **Control Panel Description**

Button	Function
<menu></menu>	Exits from the current menu or function
<up></up>	Enables the selected menu or sets the selected value in to the current function
<down></down>	Navigates upward through the menu list or increases the numeric value when in a function
<enter></enter>	Navigates downward through the menu list or decreases the numeric value when in a function

## **Control Options**

Set the Strike Array 4 starting address in the 001–512 DMX range. This enables control of up to 64 products in the 8-channel **8 Ch** personality.

## **Programming**

Refer to the Menu Map to understand the menu options. The menu map shows the main level and a variable number of programming levels for each option.

- To go to the desired main level, press **<MENU>** repeatedly until the option shows on the display. Press **<ENTER>** to select. This will take you to the first programming level for that option.
- To select an option or value within the current programming level, press **<UP>** or **<DOWN>** until the option shows on the display. Press **<ENTER>** to select. In this case, if there is another programming level, you will see that first option, or you will see the selected value.
- Press <MENU> repeatedly to exit to the previous main level.

#### **Passcode**

After being prompted to enter the passcode, press <UP>, <DOWN>, <UP>, <DOWN>, <ENTER>.

## Menu Map

Refer to the Strike Array 4 product page on <a href="www.chauvetprofessional.com">www.chauvetprofessional.com</a> for the latest menu map.

Main Level	Programming Levels		Description	
Start Address	001–512*		Selects starting address (*highest channel restricted to personality chosen)	
		1 Ch	1-channel: Dimmer	
		3 Ch	3-channel: Dimmer, red shift, dimmer speed mode	
		4 Ch	4-channel: White 1, white 2, white 3, white 4	
DMX Channel		5 Ch	5-channel: Dimmer, red shift, strobe, auto programs, dimmer speed mode	
		6 Ch	6-channel: White 1, white 2, white 3, white 4, red shift, dimmer speed mode	
	10 Ch		10-channel: Dimmer, 16-bit dimmer, red shift, strobe, white 1, white 2, white 3, white 4, auto programs, dimmer speed mode	
Static	Dimmer	000–255	Sets the intensity of the output	
Static	Strobe	000-255	Selects the strobe frequency	
Auto Show	Auto 1–6 Speed 001–100		Selects automatic programs and auto program speed	
Red Shift	On		Enables/disables red shift (amber LEDs	
ixed Sillit		Off	imitate lamp when dimming)	
Master/Slave		Master	Master mode	
Waster/Slave	Slave		Slave mode	
	Off		Linear dimmer	
Dimmer		Dimmer 1	Fast dimmer curve	
Mode		Dimmer 2	Medium dimmer curve	
	Dimmer 3		Slow dimmer curve	
	600Hz			
LED	1200Hz			
Frequency	2000Hz		Selects the PWM output frequency	
		4000Hz		
	25KHz			



Main Level	Programming Levels		Description
	108		Turns off display backlight after 10 seconds of inactivity
Back Light		30S	Turns off display backlight after 30 seconds of inactivity
		2Min	Turns off display backlight after 2 minutes of inactivity
		Always On	Display backlight always on
Key Lock		On Off	Locks display (password: <up>, <down>, <up>, <down>, <enter>)</enter></down></up></down></up>
	Fixture Hours	Н	Shows total hours the product has been powered on
Information	LED Hours	н	Shows the total hours the LED lights have been on
	Version	V	Shows installed software version
	UID		Shows product UID
Temperature	LED1: LED2: LED3:	°C	Individual pod temperature
•	LED3: LED4:		
	Only This Unit	CHL	Selects an update file for this product, or shows " <b>No such file!</b> "
Update Firmware	Multiple	CHL	Selects an update file for this and connected
	Uniṫs		Strike Array 4 products, or shows " <b>No such</b> file!"
	Other Fixture	CHL	Selects an update file for other connected
	Type		products, or shows "No such file!"
Factory Reset		No Yes	Reset to factory defaults



The "Other Fixture Type" option under Update Firmware can only be selected for connected products compatible with the Upload 03 (the first 2 digits of the item code must be 03).

## **Configuration (DMX)**

Use control configurations to operate the product with a DMX controller.

#### **Control Personalities**

To set the control personality:

- 1. Go to the **DMX Channel** main level.
  - 2. Select the desired personality, from 1 Ch, 3 Ch, 4 Ch, 5 Ch, 6 Ch, 10 Ch.
- See the <u>Starting Address</u> section for the highest starting address you can select for each personality.
- Make sure that the starting addresses on the various products do not overlap due to the new personality setting.

#### Starting Address

Each product will respond to a unique starting address from the controller. All products with the same starting address will respond in unison. To set the starting address:

- 1. Go to the **Start Address** main level.
- 2. Select the starting address (1–512).
  - The highest recommended starting address for 1 Ch is 512.
  - The highest recommended starting address for **3 Ch** is **510**.
  - The highest recommended starting address for 4 Ch is 509.
  - The highest recommended starting address for 5 Ch is 508.
  - The highest recommended starting address for 6 Ch is 507.
  - The highest recommended starting address for 10 Ch is 503.



# **Control Channel Assignments and Values** 10 Ch

Channel	Function	Value	Percent/Setting
1	Dimmer	000 ⇔ 255	0–100%
2	Dimmer Fine	000 ⇔ 255	0–100%
3	Red Shift	000 \$\implies 000	On
3	Neu Siliit	001 ⇔ 255	
			No function
4	Strobe		Strobe, slow to fast (all pods)
			Strobe, slow to fast (random strobe macros)
5	White 1	000 ⇔ 255	
6	White 2	000 ⇔ 255	
7	White 3	000 ⇔ 255	
8	White 4	000 ⇔ 255	
			No function
			Auto 1 (slow to fast)
	Auto Programs		Auto 2 (slow to fast)
9			Auto 3 (slow to fast)
J	Auto i rogiumo		Auto 4 (slow to fast)
			Auto 5 (slow to fast)
			Auto 6 (slow to fast)
			No function
			Current dimmer speed mode
	Dimmer Speed Mode*		Dimmer speed mode off (linear dimmer)
10			Dimmer speed mode 1 (fastest)
			Dimmer speed mode 2
		204 <code-block> 255</code-block>	Dimmer speed mode 3 (slowest)



\*Hold desired dimmer speed value for 3 seconds, then release. This changes the dimmer speed setting in the menu.

## 6 Ch

Function	Value	Percent/Setting
White 1	000 ⇔ 255	0–100%
White 2	000 ⇔ 255	0–100%
White 3	000 ⇔ 255	0–100%
White 4	000 ⇔ 255	0–100%
Ped Shift	000 \$\implies 000	On
Red Shift	001 ⇔ 255	Off
	000 😂 051	Current dimmer speed mode
	052 ⇔ 101	Dimmer speed mode off (linear dimmer)
Dimmer Speed Mode*	102 ⇔ 152	Dimmer speed mode 1 (fastest)
	153 ⇔ 203	Dimmer speed mode 2
	204  255	Dimmer speed mode 3 (slowest)
	White 1 White 2 White 3 White 4 Red Shift	White 1       000 ⇔ 255         White 2       000 ⇔ 255         White 3       000 ⇔ 255         White 4       000 ⇔ 255         Red Shift       000 ⇔ 000         001 ⇔ 255       000 ⇔ 051         052 ⇔ 101       102 ⇔ 152         153 ⇔ 203



 $^{*}\mbox{Hold}$  desired dimmer speed value for 3 seconds, then release. This changes the dimmer speed setting in the menu.



## 5 Ch

Channel	Function	Value	Percent/Setting
1	Dimmer	000 ⇔ 255	0–100%
2	Red Shift	000 ⇔ 000	
		001 ⇔ 255	
			No function
3	Strobe		Strobe, slow to fast (all pods)
			Strobe, slow to fast (random strobe macros)
			No function
			Auto 1 (slow to fast)
	Auto Programs	041 🖘 080	Auto 2 (slow to fast)
4		081 ⇔ 120	Auto 3 (slow to fast)
7		121 ⇔ 160	Auto 4 (slow to fast)
		161 ⇔ 200	Auto 5 (slow to fast)
		201 <code-block> 240</code-block>	Auto 6 (slow to fast)
		241 ⇔ 255	No function
			Current dimmer speed mode
		052 ⇔ 101	Dimmer speed mode off (linear dimmer)
5	Dimmer Speed Mode*	102 ⇔ 152	Dimmer speed mode 1 (fastest)
			Dimmer speed mode 2
		204  255	Dimmer speed mode 3 (slowest)



 $^{*}\mbox{Hold}$  desired dimmer speed value for 3 seconds, then release. This changes the dimmer speed setting in the menu.

#### 4 Ch

Channel	Function	Value	Percent/Setting
1	White 1	000 ⇔ 255	0–100%
2		000 ⇔ 255	
3	White 3	000 ⇔ 255	0–100%
4	White 4	000 ⇔ 255	0–100%

## 3 Ch

nction	Value	Percent/Setting
nmer	000 ⇔ 255	0–100%
1 Shift		
John	001 ⇔ 255	Off
	000 <code-block></code-block>	Current dimmer speed mode
	052 ⇔ 101	Dimmer speed mode off (linear dimmer)
nmer Speed Mode*	102 ⇔ 152	Dimmer speed mode 1 (fastest)
	153 ⇔ 203	Dimmer speed mode 2
	204 ⇔ 255	Dimmer speed mode 3 (slowest)
r	mer Shift mer Speed Mode*	mer 000 ⇔ 255 Shift 000 ⇔ 000 001 ⇔ 255 000 ⇔ 051 052 ⇔ 101 102 ⇔ 152 153 ⇔ 203



 $^{*}\mbox{Hold}$  desired dimmer speed value for 3 seconds, then release. This changes the dimmer speed setting in the menu.

## 1 Ch

Channel	Function		Percent/Setting
1	Dimmer	000 <code-block></code-block>	0–100%



## **Configuration (Standalone)**

#### **Static Color**

To run the Strike Array 4 on a static setting:

- 1. Go to the **Static** main level.
- 2. Select from Dimmer or Strobe.
- Increase or decrease the value from 000-255.

#### **Automatic Program**

To run an automatic program:

- 1. Go to the **Auto Show**main level.
- Select from Auto 1–6.
- Increase or decrease the Spreed from 001–100.

## **Configuration (Settings)**

#### **Red Shift**

With red shift enabled, the amber LEDs will dim on an inverse curve to imitate a lamp. To enable or disable the red shift function:

- 1. Go to the **Red Shift** main level.
- 2. Select from On or Off.

#### **Master Slave**

To set the Strike Array 4 product to master or slave mode:

- 1. Go to the Master/Slave main level.
- 2. Select from **Master** (sends control signal) or **Slave** (receives control signal).
  - Configure all the slave products before connecting the master to the daisy chain.



- Never connect a DMX controller to a DMX string configured for Master/Slave operation because the controller may interfere with the signals from the master.
- Do not connect more than 31 slaves to the master.

#### **Dimmer Mode**

To select the dimmer mode:

- 1. Go to the **Dimmer Mode** main level.
- 2. Select from **Off** (linear dimmer) or **Dimmer 1–3** (fast to slow).

## **Pulse Width Modulation**

To set the PWM frequency:

- 1. Go to the LED Frequency main level.
- Select from 600Hz, 1200Hz, 2000Hz, 4000Hz, or 25KHz.

#### **Display Back Light**

To select how long a period of inactivity before the display automatically turns off:

- 1. Go to the **Back Light** main level.
- 2. Select from 10S (10 seconds), 30S (30 seconds), 2Min (2 minutes), or Always On.

#### **Key Lock**

To lock or unlock the control panel:

- 1. Go to the **Settings** main level.
- 2. Select the **Key Lock** option.
- 3. Select On (locks control panel) or Off (control panel stays unlocked).



When the key lock is activated, the product will prompt for the passcode in order to access the menu. The passcode is <UP>, <DOWN>, <UP>, <DOWN>, <ENTER>.

#### **Product Information**

To view the product information, go to the **Information** main level.

#### **Temperature**

To view the temperature (in °C) of the LED pods, go to the **Temperature** main level.

#### Factory Reset

To reset the product to factory default settings:

- 1. Go to the Factory Reset main level.
- 2. Select from No (cancel) or Yes (reset).



## 5. Maintenance

## **Product Maintenance**

Dust build-up reduces light output performance and can cause overheating. This can lead to reduction of the light source's life and/or mechanical wear. To maintain optimum performance and minimize wear, clean your lighting products at least twice a month. However, be aware that usage and environmental conditions could be contributing factors to increase the cleaning frequency.

To clean the product, follow the instructions below:

- 1. Unplug the product from power.
- 2. Wait until the product is at room temperature.
- 3. Use a vacuum (or dry compressed air) and a soft brush to remove dust collected on the external surface/vents.
- 4. Clean all transparent surfaces with a mild soap solution, ammonia-free glass cleaner, or isopropyl alcohol.
- 5. Apply the solution directly to a soft, lint free cotton cloth or a lens cleaning tissue.
- 6. Softly drag any dirt or grime to the outside of the transparent surface.7. Gently polish the transparent surfaces until they are free of haze and lint.



Always dry the transparent surfaces carefully after cleaning them.



# 6. Technical Specifications

**Dimensions and Weight** 

Length	Width	Height	Weight
18.5 in (470 mm)	16.7 in (425.5 mm)	6.3 in (161 mm)	28.7 lb (13 kg)

Note: Dimensions in inches are rounded.

**Power** 

Power Su		Range		Voltage Selection	
Switching	(internal)	100 to 240 VAC, 50/60 Hz		Auto-ranging	
Parameter	100 V, 60 Hz	120 V, 60 Hz	208 V, 60 Hz	230 V, 50 Hz	240 V, 50 Hz
Consumption	243 W	241 W	244 W	245 W	247 W
Operating Current	2.44 A	2.01 A	1.18 A	1.07 A	1.03 A
Power linking current (products)	13.6 A (6 products)	13.6 A (6 products)	13.6 A (11 products)	13.6 A (12 products)	13.6 A (12 products)

Power I/O	U.S./Worldwide	UK/Europe
Power Input Connector	Seetronic Powerkon IP65	Seetronic Powerkon IP65
Power Output Connector	Seetronic Powerkon IP65	Seetronic Powerkon IP65
Power Cord plug	Edison (U.S.)	Local Plug

**Light Source** 

Type	Color	Quantity	Power	Current	Lifespan
LED	Warm white	192	1.33 W	0.709 A	50,000 hours
LED	Amber	20	1.92 W	0.758 A	50,000 hours

**Photometrics** 

Beam Angle	Field Angle	Illuminance @ 5 m
61.5°	100.5°	684 lux

Thermal

Ambient Temperature Range	Cooling System	
-4 °F to 113 °F (-20 °C to 45 °C)	Convection	

DMX

I/O Connector	Channel Range
5-pin XLR	1, 3, 4, 5, 6, or 10

Ordering

Product Name	Item Name	Item Code	UPC Number
Strike Array 4	STRIKEARRAY4	03051714	781462220624







## Returns

Send the product prepaid, in the original box, and with the original packing and accessories. Chauvet will not issue call tags.

Call Chauvet and request a Return Merchandise Authorization (RMA) number before shipping the product. Be prepared to provide the model number, serial number, and a brief description of the cause(s) for the return

To submit a service request online, go to www.chauvetprofessional.com/service-request.

Clearly label the package with an RMA number. Chauvet will refuse any product returned without an RMA number.



Write the RMA number on a properly affixed label. DO NOT write the RMA number directly on the box.

Before sending the product, clearly write the following information on a piece of paper and place it inside the box:

- Your name
- · Your address
- · Your phone number
- RMA number
- · A brief description of the problem

Be sure to pack the product properly. Any shipping damage resulting from inadequate packaging will be your responsibility. FedEx packing or double-boxing are recommended.



Chauvet reserves the right to use its own discretion to repair or replace returned product(s).



# **Contact Us**

General Information	Technical Support
Chauvet World Headquarters	
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Sunrise, FL 33351	Fax: (954) 756-8015
Voice: (954) 577-4455	Email: <a href="mailto:chauvetlighting.com">chauvetlighting.com</a>
Fax: (954) 929-5560	
Toll Free: (800) 762-1084	Website: www.chauvetprofessional.com
Chauvet Europe Ltd	
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Visit the applicable website above to verify our contact information and instructions to request support. Outside the U.S., U.K., Ireland, Benelux, France, Germany, or Mexico, contact the dealer of record.