

# STRIKE P38

## User Manual



Model ID: STRIKEP38

## Edition Notes

The STRIKE P38 User Manual includes a description, safety precautions, installation, programming, operation and maintenance instructions for the STRIKE P38 as of the release date of this edition.

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## Document Printing

For best results, print this document in color, on letter size paper (8.5 x 11 in), double-sided. If using A4 paper (210 x 297 mm), configure the printer to scale the content accordingly.

## Intended Audience

Any person installing, operating, and/or maintaining this product should completely read through the guide that shipped with the product, as well as this manual, before installing, operating, or maintaining this product.

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## Document Revision

This is revision 3 of the STRIKE P38 User Manual. Go to [www.chauvetprofessional.com](http://www.chauvetprofessional.com) for the latest version.

Revision	Date	Description
3	09/2023	7 Ch DMX personality added.

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# 1. Before You Begin

## What Is Included

- STRIKE P38
- Seetronic Powerkon IP65 power cable
- Gel frame (6.25 in / 159 mm accessories)
- Quick Reference Guide

## Claims

Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.




If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier immediately, not Chauvet. Failure to report damage to the carrier immediately may invalidate a claim. In addition, keep the box and contents for inspection.

For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Chauvet within 7 days of delivery.

## Text Conventions

Convention	Meaning
<b>1–512</b>	A range of values
<b>50/60</b>	A set of values of which only one can be chosen
<b>Settings</b>	A menu option not to be modified
<b>&lt;ENTER&gt;</b>	A key to be pressed on the product's control panel

## Symbols

Symbol	Meaning
	Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.
	Important installation or configuration information. The product may not function correctly if this information is not used.
	Useful information.



**Any reference to data or power connections in this manual assumes the use of Seetronic IP rated cables.**



**The term “DMX” used throughout this manual refers to the USITT DMX512-A digital data transmission protocol.**

### Safety Notes

Read all the following safety notes before working with this product. These notes contain important information about the installation, usage, and maintenance of this product.



**This product contains no user-serviceable parts. Any reference to servicing in this User Manual will only apply to properly trained, certified technicians. Do not open the housing or attempt any repairs.**



**All applicable local codes and regulations apply to proper installation of this product.**

- **CAUTION:**

- This product's housing may be hot when operating. Mount this product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- When transferring the product from extreme temperature environments, (e.g., cold truck to warm humid ballroom) condensation may form on the internal electronics of the product. To avoid causing a failure, allow the product to fully acclimate to the surrounding environment before connecting it to power.
- Flashing light is known to trigger epileptic seizures. User must comply with local laws regarding notification of strobe use.

- **ALWAYS:**

- Disconnect from power before cleaning the product.
- When using an IP65-rated product in an outdoor environment, use IP65- (or higher) rated power and data cable.
- Replace and secure IP-rated protective covers to all power, data, USB, or other ports when not in use.
- Use a safety cable when mounting this product overhead.
- Connect this product to a grounded and protected circuit.

- **DO NOT:**

- Open this product. It contains no user-serviceable parts.
- Look at the light source when the product is on.
- Leave any flammable material within 1 m of this product while operating or connected to power.
- Connect this product to a dimmer or rheostat.
- Operate this product if the housing, lenses, or cables appear damaged.
- Submerge this product (adhere to standards for the published IP rating). Regular outdoor operation is fine.
- Permanently install outdoors in locations with extreme environmental conditions. This includes, but is not limited to:
  - Exposure to a marine/saline environment (within 3 miles of a saltwater body of water).
  - Locations where normal temperatures exceed the temperature ranges in this manual.
  - Locations that are prone to flooding or being buried in snow.
  - Other areas where the product will be subject to extreme radiation or caustic substances.
- ONLY use the hanging/mounting bracket to carry this product.
- The maximum ambient temperature is 113 °F (45 °C). Do not operate this product at higher temperatures.
- The minimum startup temperature is -4°F (-20°C). Do not start the product at lower temperatures.
- The minimum ambient temperature is -22°F (-30°C). Do not operate the product at lower temperatures.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.
- In the event of a serious operating problem, stop using immediately.



**If this Chauvet product requires service, contact Chauvet Technical Support.**

## **FCC Statement of Compliance**

This device complies with Part 15 Part B of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## **Expected LED Lifespan**

Over time, use and heat will gradually reduce LED brightness. Clustered LEDs produce more heat than single LEDs, contributing to shorter lifespans if always used at full intensity. The average LED lifespan is 40,000 to 50,000 hours. To extend LED lifespan, maintain proper ventilation around the product, and limit the overall intensity.

## 2. Introduction

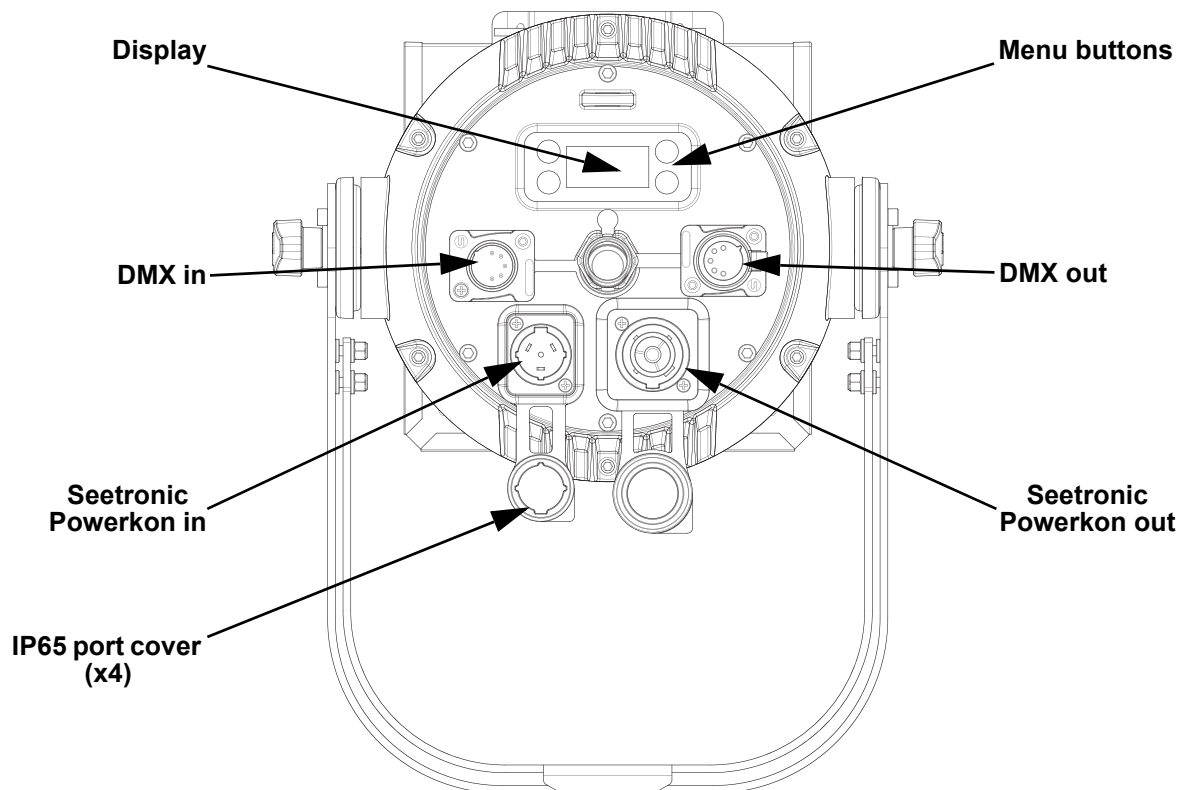
### Description

The STRIKE P38 is a blinder powered by an 80 W warm white LED source. It can be used as a blinder, a strobe, or even a wide area flood light. The STRIKE P38 is IP65 rated and features IP rated power and DMX connections. An emulated “red shift” warms the color temperature of the light as it dims to mimic incandescent lights.

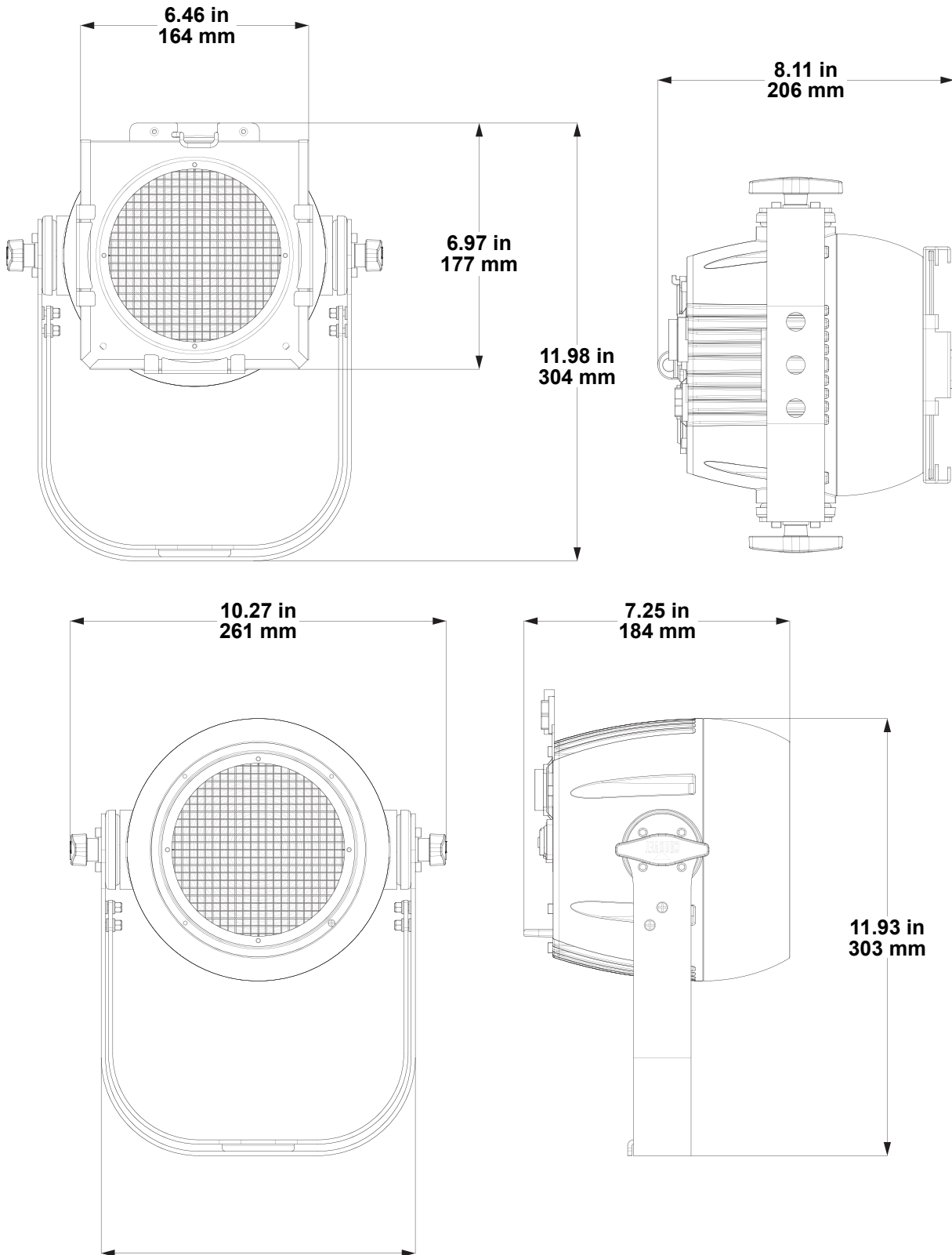
### Features

- Intense single pod blinder/strobe rated IP65 for all-weather use
- Emulated “red shift” to mimic incandescent fixtures perfectly.
- 16-bit dimming control for smooth, perfect fades
- Strobe functionality for high-impact effects on-the-fly
- Easy to use OLED display
- Adjustable Pulse Width Modulation (PWM)
- RDM (Remote Device Management) for added flexibility

### Product Overview



## Product Dimensions





### 3. Setup

#### AC Power

The STRIKE P38 has an auto-ranging power supply and it can work with an input voltage range of 100 to 240 VAC, 50/60 Hz.

To determine the product's power requirements (circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product's back panel, or refer to the product's specifications chart.

The listed current rating indicates the product's average current draw under normal conditions.



- **Always connect the product to a protected circuit (a circuit breaker or fuse). Ensure the product has an appropriate electrical ground to avoid the risk of electrocution or fire.**
- **To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.**



**Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.**

#### AC Plug

The STRIKE P38 comes with a power input cable terminated with a Seetronic Powerkon A connector on one end and an Edison plug on the other end (U.S. market). If the power cable which came with the product has no plug, or if it is necessary to change the plug, use the table below to wire a plug.

Connection	Wire (U.S.)	Wire (Europe)	Screw Color
AC Live	Black	Brown	Yellow or Brass
AC Neutral	White	Blue	Silver
AC Ground	Green/Yellow	Green/Yellow	Green

#### Power Linking

It is possible to power link STRIKE P38 products. See the table below for the current draw at each voltage and frequency:

	100 V, 60 Hz	120 V, 60 Hz	208 V, 60 Hz	230 V, 50 Hz	240 V, 50 Hz
<b>Current Draw</b>	1.694 A	1.392 A	0.823 A	0.747 A	0.722 A

Never exceed 12 A on a single circuit. Power-linking cables can be purchased separately.

#### DMX Linking

It is possible to link the STRIKE P38 to a DMX controller using a 5-pin DMX connection. For more information about DMX, read the DMX primer at:

[https://www.chauvetprofessional.com/wp-content/uploads/2016/06/DMX\\_Primer.pdf](https://www.chauvetprofessional.com/wp-content/uploads/2016/06/DMX_Primer.pdf).

#### DMX Personalities

The STRIKE P38 uses a 5-pin DMX data connection for the **1 Ch**, **3 Ch**, **4 Ch**, **5 Ch**, **6 Ch**, and **7 Ch** DMX personalities.

- Refer to the [Operation](#) chapter to learn how to configure the STRIKE P38 to work in these personalities.
- The [DMX Channel Assignments and Values](#) section provides detailed information regarding the control personalities.



**For more information about DMX standards or the DMX cables needed to link this product to a DMX controller, download the DMX Primer from the Chauvet website:**  
[www.chauvetprofessional.com](http://www.chauvetprofessional.com).

#### Remote Device Management

Remote Device Management, or RDM, is a standard for allowing DMX-enabled devices to communicate bi-directionally along existing DMX cabling. Check the DMX controller's User Manual or with the manufacturer as not all DMX controllers have this capability. The STRIKE P38 supports RDM protocol that allows feedback to make changes to menu map options.

## Mounting

Before mounting the product, read and follow the safety recommendations indicated in the [Safety Notes](#).

### Orientation

Always mount this product in a safe position, making sure there is adequate room for ventilation, configuration, and maintenance.

### Rigging

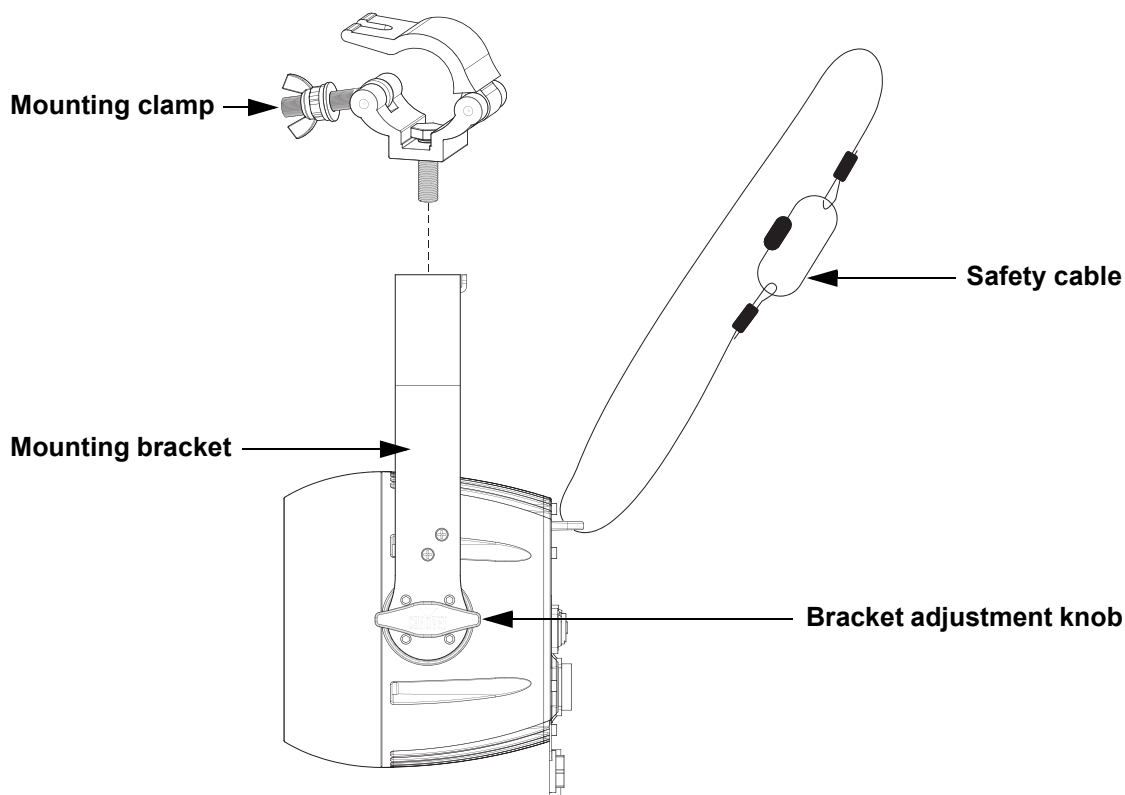
Chauvet recommends using the following general guidelines when mounting this product.

- Before deciding on a location for the product, make sure there is easy access to the product for maintenance and programming purposes.
- Make sure that the structure and attachment points can support the weight before hanging the product (see the [Technical Specifications](#) for weight information).
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, whether an elevated platform or a truss.
- When rigging the product onto a truss, use a mounting clamp of appropriate weight capacity.
- When power linking multiple products, mount the products close enough for power linking cables to reach.
- The bracket adjustment knobs allow for directional adjustment when aiming the product to the desired angle. Only loosen or tighten the bracket knobs manually. Using tools could damage the knobs.

### Procedure

The user can directly attach a mounting clamp to the mounting bracket of the STRIKE P38. Make sure the clamp is capable of supporting the weight of this product. For the Chauvet Professional line of mounting clamps, go to <http://www.trusst.com/products>.

### Mounting Diagram



## 4. Operation

### Control Panel Description

Button/Knob	Function
<MENU>	Exits from the current menu or function
<ENTER>	Enables the currently displayed menu or sets the currently selected value into the selected function
<UP>	Navigates upwards through the menu list or increases the numeric value when in a function
<DOWN>	Navigates downwards through the menu list or decreases the numeric value when in a function

### Programming

Refer to the Menu Map to understand the menu options. The menu map shows the main level and a variable number of programming levels for each option.

- To go to the desired main menu, press <MENU> repeatedly until the option shows on the display. Press <ENTER> to select.
- To select an option or value within the current programming level, press <UP> or <DOWN> until the option shows on the display. Press <ENTER> to select.
- Press <MENU> to exit to the previous level, or press it repeatedly to return to the main menu.

### Passcode

When prompted, enter the following passcode: <UP>, <DOWN>, <UP>, <DOWN>, <ENTER>. This passcode cannot be changed.

### Menu Map

Refer to the STRIKE P38 product page on [www.chauvetprofessional.com](http://www.chauvetprofessional.com) for the latest menu map.

Main Menu	Programming Levels		Description
DMX Address	Address	<001–512>	Selects DMX address (highest channel restricted to personality chosen)
DMX Personality	1 Ch		1-channel: dimmer
	3 Ch		3-channel: dimmer, red shift, dimmer speed
	4 Ch		4-channel: 16-bit dimmer, red shift, dimmer speed
	5 Ch		5-channel: dimmer, red shift, strobe, auto program, dimmer speed
	6 Ch		6-channel: 16-bit dimmer, red shift, strobe, auto program, dimmer speed
	7 Ch		7-channel: 16-bit white and amber, strobe, auto program, dimmer speed
Static	Dimmer	<0–255>	Controls intensity
	Strobe		Controls strobe rate
Auto Show	Auto 1–3	<001–100>	Automatic programs
Red Shift	On		Turns on or off Red Shift (Amber LEDs imitate lamp when dimming)
	Off		
Master/Slave Mode	Master		DMX mode (Master)
	Slave		Slave mode
Dimmer Mode	Off		Linear dimmer
	Dimmer 1–3		Dimming curves <b>Dimmer 1</b> (fast) to <b>Dimmer 3</b> (slow)

Main Menu	Programming Levels		Description
LED Frequency	600Hz		Sets the PWM frequency
	1200Hz		
	2000Hz		
	4000Hz		
	6000Hz		
	25KHz		
Back Light	On		Display backlight always on
	10S		Turns off display backlight after 10 seconds of inactivity
	20S		Turns off display backlight after 20 seconds of inactivity
	30S		Turns off display backlight after 30 seconds of inactivity
Key Lock	On		Locks display (password is <UP>, <DOWN>, <UP>, <DOWN>, <ENTER>)
	Off		
Information	Fixture Hours	<_ _ _ _H>	Shows total hours the product has been on
	Version	<V _ _>	Shows current firmware version
	UID	<_ _ _ _ _ _>	Shows product UID
Reset Factory	No		Resets the product to factory default settings
	Yes		

## DMX Configuration

Use control configurations to operate the product with a DMX controller.

### DMX Personalities

To set the DMX personality:

- Go to the **DMX Personality** main level.
- Select the desired personality, from **1 Ch**, **3 Ch**, **4 Ch**, **5 Ch**, **6 Ch**, or **7 Ch**.



- See the [Starting Address](#) section for the highest selectable starting address for each personality.
- Make sure that the starting addresses on the various products do not overlap due to the new personality setting.

### Starting Address

Each product will respond to a unique starting address from the controller. All products with the same starting address will respond in unison. To set the starting address:

- Go to the **DMX Address** main level.
- Select the starting address, from **001–512**.

Personality	1Ch	3Ch	4Ch	5Ch	6Ch	7Ch
Highest Address	512	510	509	508	507	506
Products per Universe	512	170	128	102	85	73

## DMX Channel Assignments and Values

1 Ch	3 Ch	4 Ch	5 Ch	6 Ch	7 Ch	Function	Value	Percent/Setting
1	1	1	1	1	–	<b>Dimmer</b>	000 ⇔ 255	0–100%
–	–	2	–	2	–	<b>Fine Dimmer</b>	000 ⇔ 255	0–100%
–	–	–	–	–	1	<b>White</b>	000 ⇔ 255	0–100%
–	–	–	–	–	2	<b>Fine White</b>	000 ⇔ 255	0–100%
–	–	–	–	–	3	<b>Amber</b>	000 ⇔ 255	0–100%
–	–	–	–	–	4	<b>Fine Amber</b>	000 ⇔ 255	0–100%
–	2	3	2	3	–	<b>Red Shift</b>	000 001 ⇔ 255	On Off
–	–	–	3	4	5	<b>Strobe</b>	000 ⇔ 010 011 ⇔ 255	No function Strobe, slow to fast
–	–	–	4	5	6	<b>Auto Program</b>	000 ⇔ 010 011 ⇔ 080 081 ⇔ 160 161 ⇔ 240 241 ⇔ 255	No function Auto 1, slow to fast Auto 2, slow to fast Auto 3, slow to fast No function
–	3	4	5	6	7	<b>Dimmer Speed*</b>	000 ⇔ 051 052 ⇔ 101 202 ⇔ 152 153 ⇔ 203 204 ⇔ 255	Current dimmer speed mode Dimmer speed mode off (linear dimmer) Dimmer speed mode 1 (fastest) Dimmer speed mode 2 Dimmer speed mode 3 (slowest)



**\*Hold desired dimmer speed value for 3 seconds, then release. This changes the dimmer speed setting in the menu.**

## Standalone Configuration

Use standalone configuration to operate the product without a DMX controller.

### Static Mode

The Static mode allows for permanent dimmer and strobe presets without a DMX controller.

1. Go to the **Static** main level.
2. Select **Dimmer** or **Strobe**.
3. Select the desired value, from **0–255**.

### Auto Programs

Auto programs allow for dynamic blinder effects without a DMX controller.

1. Go to the **Auto Show** main level.
2. Select the desired auto (**Auto 1–3**).
3. Select the desired speed, from **001–100**.



**The auto programs cannot be edited.**

## Settings Configuration

### Red Shift

The Red Shift function causes the amber LEDs to imitate the appearance of a lamp when dimming.

1. Go to the **Red Shift** main level.
2. Select **On** or **Off**.

### Master/Slave

The Master/Slave mode allows a group of STRIKE P38 products (the slaves) to simultaneously duplicate the output of another STRIKE P38 (the master) without a DMX controller. To set each of the slaves:

1. Go to the **Master/Slave** main level.
2. Select **Slave**.

To set the master:

1. Go to the **Master/Slave** main level.
2. Select **Master**.
3. Select a static setting.



- The master is the one that runs a program whether in Auto or Static mode.
- Do not connect a DMX controller to the products configured for Master/Slave operation. The DMX controller may interfere with signals from the master.
- The master should be the first product in the daisy chain.

### Dimmer Profiles

This setting determines how fast the output of the STRIKE P38 changes when modifying the output value. This setting provides four different options to simulate the dimming curve of an incandescent lighting product.

1. Go to the **Dimmer Mode** main level.
2. Select a dimmer curve, from **Off**, **Dimmer 1**, **Dimmer 2**, or **Dimmer 3**.



- Off:** The output is proportional (linear) to the dimmer channel value.
- Dimmer 1–3:** The output follows the dimmer value based on the corresponding dimmer curve, DIM1 being the fastest.

### LED Frequency

This option changes the Pulse Width Modulation (PWM) frequency of the LEDs on the STRIKE P38.

1. Go to the **LED Frequency** main level.
2. Select a PWM frequency, from **600Hz**, **1200Hz**, **2000Hz**, **4000Hz**, **6000Hz**, or **25Khz**.

### Back Light

This setting allows for selection of the amount of time the backlight on the STRIKE P38's display stays on after the last button is pressed on the control panel.

1. Go to the **Back Light** main level.
2. Select **On** (remains on), **10S** (10 seconds), **20S** (20 seconds), or **30S** (seconds).

### System Information

This option displays the total number of hours the product has run, the installed software version, and the product's UID.

1. Go to the **Information** main level.
2. Select **Fixture Hours**, **Version**, or **UID**.

### Factory Reset

This option restores the STRIKE P38 to factory default settings.

1. Go to the **Reset Factory** main level.
2. Select **No** or **Yes**.

# 5. Maintenance

## Product Maintenance

Dust build-up reduces light output performance and can cause overheating. This can lead to reduction of the light source's life and/or mechanical wear. To maintain optimum performance and minimize wear, clean each lighting product at least twice a month. However, be aware that usage and environmental conditions could be contributing factors to increase the cleaning frequency.

To clean the product, follow the instructions below:

1. Unplug the product from power.
2. Wait until the product is at room temperature.
3. Use a vacuum (or dry compressed air) and a soft brush to remove dust collected on the external surface/vents.
4. Clean all transparent surfaces with a mild soap solution, ammonia-free glass cleaner, or isopropyl alcohol.
5. Apply the solution directly to a soft, lint free cotton cloth or a lens cleaning tissue.
6. Softly drag any dirt or grime to the outside of the transparent surface.
7. Gently polish the transparent surfaces until they are free of haze and lint.



**Always dry the transparent surfaces carefully after cleaning them.**

## 6. Technical Specifications

### Dimensions and Weight

Length	Width	Height	Weight
11.93 in (303 mm)	10.27 in (261 mm)	7.25 in (184 mm)	8.4 lb (3.8 kg)

**Note:** Dimensions in inches are rounded.

### Power

Power Supply Type	Range	Voltage Selection
Switching (internal)	100 to 240 VAC, 50/60 Hz	Auto-ranging

Parameter	100 V, 60 Hz	120 V, 60 Hz	208 V, 60 Hz	230 V, 50 Hz	240 V, 50 Hz
Consumption	61 W	60 W	59 W	61 W	60 W
Operating Current	0.651 A	0.519 A	0.302 A	0.279 A	0.267 A
Power Linking Current	12 A	12 A	12 A	12 A	12 A

Power I/O	U.S./Worldwide	UK/Europe
Power Input Connectors	Seetronic Powerkon IP65	Seetronic Powerkon IP65
Power Output Connector	Seetronic Powerkon IP65	Seetronic Powerkon IP65
Power Cable plug	Edison	Local plug

### Light Source

Type	Color	Quantity	Power	Current	Lifespan
LED	Warm white	1	90 W	1.19 A	50,000 hours
LED	Amber	8	5 W	0.07 A	50,000 hours

### Photometrics

Color Temperature at Full		Color Temperature at 10%	
2754 K		1899 K	
Beam Angle	Field Angle	Illuminance @ 5 m	
27°	51°	325 lux	

### Thermal

Maximum External Temperature	Cooling System
113 °F (45 °C)	Convection

### Control

DMX I/O Connector	Channel Range
5-pin XLR	1, 3, 4, 5 6, or 7

### Ordering

Product Name	Item Name	Item Code	UPC Number
STRIKE P38	STRIKEP38	03051454	781462218027



RoHS





## Contact Us

General Information	Technical Support
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## Warranty & Returns

For warranty terms and conditions and return information, please visit our website.

For customers in the United States and Mexico: [www.chauvetlighting.com/warranty-registration](http://www.chauvetlighting.com/warranty-registration).

For customers in the United Kingdom, Republic of Ireland, Belgium, the Netherlands, Luxembourg, France, and Germany: [www.chauvetlighting.eu/warranty-registration](http://www.chauvetlighting.eu/warranty-registration).