COLOR dash Par-Q12 IP

User Manual

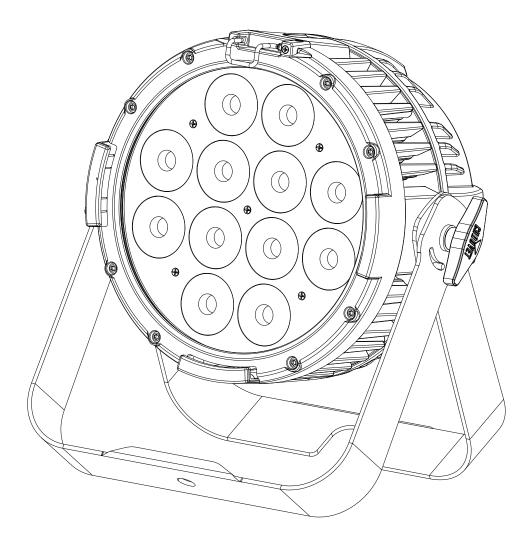






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EDITION NOTES

The COLORdash Par-Q12 IP User Manual includes a description, safety precautions, installation, programming, operation and maintenance instructions for the COLORdash Par-Q12 IP as of the release date of this edition.

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Document Printing

For best results, print this document in color, on letter size paper (8.5 x 11 in), double-sided. If using A4 paper (210 x 297 mm), configure the printer to scale the content accordingly.

Intended Audience

Any person installing, operating, and/or maintaining this product should completely read through the guide that shipped with the product, as well as this manual, before installing, operating, or maintaining this product.

Disclaimer

Chauvet believes that the information contained in this manual is accurate in all respects. However, Chauvet assumes no responsibility and specifically disclaims any and all liability to any party for any loss, damage or disruption caused by any errors or omissions in this document, whether such errors or omissions result from negligence, accident or any other cause. Chauvet reserves the right to revise the content of this document without any obligation to notify any person or company of such revision, however, Chauvet has no obligation to make, and does not commit to make, any such revisions. Download the latest version from www.chauvetprofessional.com.

Document Revision

This COLORdash Par-Q12 IP User Manual is the 1st edition of this document. Go to www.chauvetprofessional.com for the latest version.



1. BEFORE YOU BEGIN

What Is Included

- COLORdash Par-Q12 IP
- IP65 Rated Power Input Cord

- Warranty Card
- · Quick Reference Guide

Claims

Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.

If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier immediately, not Chauvet. Failure to report damage to the carrier immediately may invalidate your claim. In addition, keep the box and contents for inspection.

For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Chauvet within 7 days of delivery.

Manual Conventions

CONVENTION	MEANING
1–512	A range of values
50/60	A set of values of which only one can be chosen
<set></set>	A button on the product's control panel
Settings	A product function or a menu option

Symbols

SYMBOL	MEANING
4	Electrical warning. Not following these instructions may cause electrical damage to the product, accessories, or the user.
	Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.
<u> </u>	Important installation or configuration information. The product may not function correctly if this information is not used.
	Useful information.



Any reference to data or power connections in this manual assumes the use of Seetronic IP rated cables.



The term "DMX" used throughout this manual refers to the USITT DMX512-A digital data transmission protocol.



Safety Notes

Read all the following safety notes before working with this product. These notes contain important information about the installation, usage, and maintenance of this product.



This product contains no user-serviceable parts. Any reference to servicing in this User Manual will only apply to properly trained, certified technicians. Do not open the housing or attempt any repairs.



All applicable local codes and regulations apply to proper installation of this product.

Personal Safety

- Avoid direct eye exposure to the light source while the product is on.
- Always disconnect the product from the power source before cleaning or replacing the fuse.
- Always connect the product to a grounded circuit to avoid the risk of electrocution.
- Do not touch the product's housing when operating because it may be very hot.

Mounting and Rigging

- Do not submerge this product (IP65). Temporary outdoor operation is fine.
- When using this product in an outdoor environment, use IP65 (or higher) rated power and data cables. Secure unused power and data ports with attached IP65 covers.
- CAUTION: When transferring product from extreme temperature environments, (e.g., cold truck to warm, humid ballroom) condensation may form on the internal electronics of the product. To avoid causing a failure, allow product to fully acclimate to the surrounding environment before connecting it to power.
- Not for permanent outdoor installation in locations with extreme environmental conditions. This includes, but is not limited to:
 - Exposure to a marine/saline environment (within 3 miles of a saltwater body of water).
 - Locations where the normal high or low temperatures exceed the temperature ranges in this manual.
 - Locations that are prone to flooding or being buried in snow.
 - Areas where the product will be subjected to extreme radiation or caustic substances.
- Mount this product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- Make sure there are no flammable materials close to the product when operating.
- When hanging this product, always secure to a fastening device using a safety cable.

Power and Wiring

- Always make sure you are connecting the product to the proper voltage in accordance with the specifications in this manual or on the product's specification label.
- Never connect the product to a dimmer pack or rheostat.
- Never disconnect this product by pulling or tugging on the power cable.

Operation

- Do not operate this product if there is damage on the housing, lenses, or cables. Have the damaged parts replaced by an authorized technician at once.
- Do not cover the ventilation slots when operating to avoid internal overheating.
- The maximum ambient temperature is 113 °F (45 °C). Do not operate the product at higher temperatures.
- In the event of a serious operation problem, stop using this product immediately!



If your Chauvet product requires service, contact Chauvet Technical Support.

Expected LED Lifespan

LEDs gradually decline in brightness over time, primarily because of heat. LEDs that are arranged in clusters experience higher operating temperatures than single LEDs. For this reason, operating clustered LEDs at their fullest intensity significantly reduces the LEDs' lifespan. Under normal conditions, this lifespan is 40,000 to 50,000 hours. If extending this lifespan is vital, lower the operating temperature by improving the ventilation around the product, thus reducing the ambient temperature. In addition, limiting the overall projection intensity may extend the LEDs' lifespan.



2. Introduction

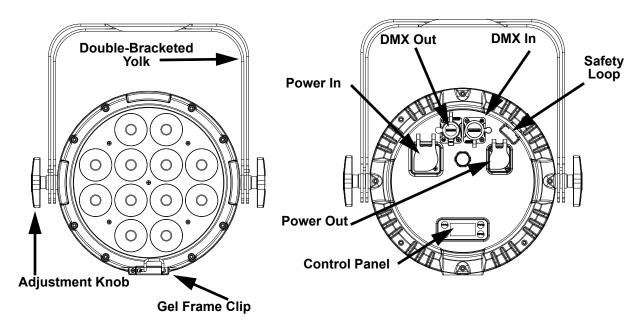
Description

The COLORdash Par-Q12 IP delivers an RGBA LED wash in any weather condition. An OLED full text display is easy to navigate and direct IP rated connections for power and DMX. The product is power linking capable using 3- or 5-pin DMX serial connection.

Features

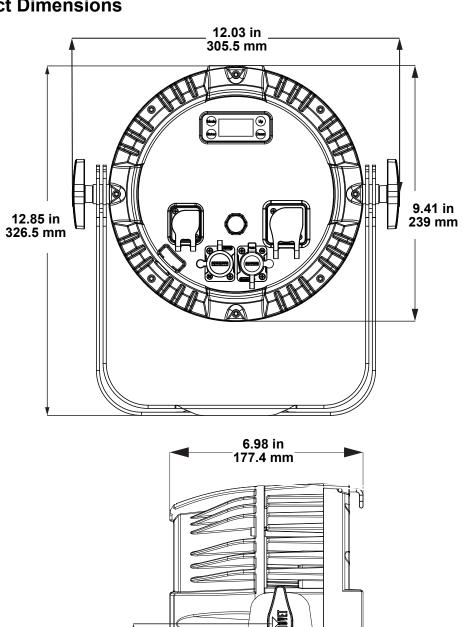
- Rugged RGBA LED wash for events where indoor/outdoor flexibility is needed.
- At home in any weather conditions with IP rated power and DMX connections.
- Adjustable PWM (Pulse Width Modulation) to avoid flickering on camera.
- Selectable, smooth dimming curves for eliminate flicker and choppiness in fades.
- Easy to read OLED display with password protection and touchscreen interface.
- Advanced optics provide exceptional color mixing and high efficiency.
- Double-bracket yoke doubles as floor stand.

Product Overview





Product Dimensions



7.93 in 201.5 mm



3. SETUP

AC Power

Each COLORdash Par-Q12 IP has an auto-ranging power supply that works with an input voltage range of 100 to 240 VAC, 50/60 Hz. To determine the power requirements for each COLORdash Par-Q12 IP, refer to the label affixed to the product. You can also refer to the Technical Specifications chart in this manual. The listed current rating indicates the maximum current draw during normal operation. For more information, download Sizing Circuit Breakers from the Chauvet website: www.chauvetprofessional.com.

<u>^</u>

- Always connect the product to a protected circuit (circuit breaker or fuse). Make sure the product has an appropriate electrical ground to avoid the risk of electrocution or fire.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.



Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

AC Plug

The COLORdash Par-Q12 IP comes with a power input cord terminated with a Seetronic Powerkon IP65 connector on one end and an Edison plug on the other end (U.S. market). If the power input cord that came with your product has no plug, or if you need the change the plug, use the table below to wire the new plug.

CONNECTION	WIRE (U.S.)	WIRE (EUROPE)	SCREW COLOR
AC Live	Black	Brown	Yellow or Brass
AC Neutral	White	Blue	Silver
AC Ground	Green/Yellow	Green/Yellow	Green

Power Linking

You can link up to 13 COLORdash Par-Q12 IP products at 120 V, 23 products at 208 V, or 25 products at 230 V. Never exceed this number. Power linking cords can be purchased separately.

DMX Linking

The COLORdash Par-Q12 IP will work with a DMX controller using a 3- or 5-pin DMX serial connection. A DMX Primer is available from

DMX Personalities

The COLORdash Par-Q12 IP uses a 3- or 5-pin DMX data connection for its DMX personalities: 4CH, 6CH and 11CH. Refer to the Operation chapter to learn how to configure the COLORdash Par-Q12 IP to work in these personalities.

The DMX Values section provides detailed information regarding the DMX personalities.



If you are not familiar with DMX standards or Master/Slave connectivity, download the DMX Primer from the Chauvet website www.chauvetprofessional.com for more information.

Master/Slave Connectivity

The Master/Slave mode allows a COLORdash Par-Q12 IP (the master) to control one or more COLORdash Par-Q12 IP products (the slaves) without a DMX controller. One COLORdash Par-Q12 IP becomes the master when running an auto program, or by being in Static mode.

You must configure each slave's control panel to operate in Slave mode. During Master/Slave operation, the slaves will operate in unison with the master.



DO NOT connect a DMX controller to products operating in Master/Slave mode. The DMX controller signals may interfere with the signals from the master.





 The <u>Operation</u> section of this manual provides detailed instructions on how to configure the master and slaves.



- To preserve the IP65 rating and the warranty of this product, IP65 data cables must be used.
- Insert the attached IP65 rated plugs into the corresponding power/data connections when not in use.

Mounting

Before mounting the product, read and follow the safety recommendations indicated in the Safety Notes. For our CHAUVET Professional line of mounting clamps, go to http://trusst.com/products/.

Orientation

Always mount this product in a safe position, making sure there is adequate room for ventilation, configuration, and maintenance.

Rigging

Chauvet recommends using the following general guidelines when mounting this product.

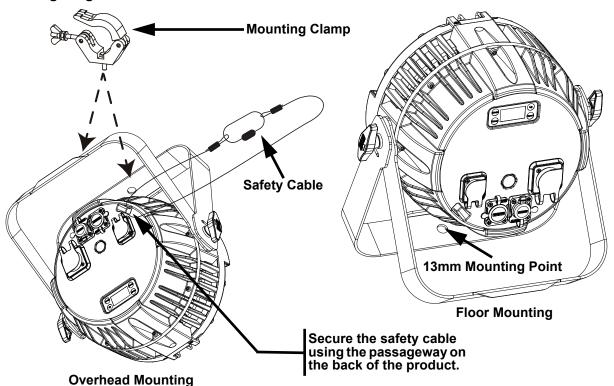
- Before deciding on a location for the product, make sure there is easy access to the product for maintenance and programming purposes.
- Make sure that the structure onto which you are mounting the product can support the product's weight. See the <u>Technical Specifications</u> for weight information.
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, whether an elevated platform or a truss.
- When rigging the product onto a truss, use a mounting clamp of appropriate weight capacity.
- When power linking multiple products, mount the products close enough for power linking cables to reach.
- The bracket adjustment knobs allow for directional adjustment when aiming the product to the desired angle. Only loosen or tighten the bracket knobs manually. Using tools could damage the knobs.



Procedure

The COLORdash Par-Q12 IP comes with a double-bracketed yoke to which you can either attach mounting clamps for hanging or simply use as a floor stand. You must supply your own mounting clamps. Make sure the clamps are capable of supporting the weight of this product. You will have to use at least one mounting point per product. http://www.trusst.com/products.

Mounting Diagram





- Secure all safety cables to the mounting surface, NOT the Multi-Bracket.
- Do not mount more that 4 products vertically from one mounting point.
- Ensure any mounting surface used is capable of supporting the weight of all products being mounted.





4. OPERATION

Control Panel Operation

Виттом	FUNCTION
	Exits from the current menu or function
<enter></enter>	Enables the currently displayed menu or sets the currently selected value in to the current function
<up></up>	Navigates upward through the menu list or increases the numeric value when in a function
<down></down>	Navigates downward through the menu list or decreases the numeric value when in a function

Control Options

Set the COLORdash Par-Q12 IP starting address in the **001-512** DMX range. This enables control of up to 46 products in the 11-channel **11CH** personality.

Programming

Refer to the Menu Map to understand the menu options. The menu map shows the main level and a variable number of programming levels for each option.

- To go to the desired main level, press **<MENU>** repeatedly until the option shows on the display. Press **<ENTER>** to select. This will take you to the first programming level for that option.
- To select an option or value within the current programming level, press <UP> or <DOWN> until
 the option shows on the display. Press <ENTER> to select. In this case, if there is another
 programming level, you will see that first option, or you will see the selected value.
- Press **<MENU>** repeatedly to exit to the previous main level.

Control Panel Lock

This setting enables you to activate or disable the control panel lock, which keeps unauthorized users from changing the product's settings.

- 1. Go to the **Key Lock** main level.
- Select On or Off.



When the control panel lock is activated, in order to access the product's main programming level, the product will prompt for the passcode. Enter the passcode as described below.

Passcode

After being prompted to enter the passcode:

Press <UP>, <DOWN>, <UP>, <DOWN>, <ENTER>



Menu Map

MAIN LEVEL	PROGRAMMING LEVELS		ELS	DESCRIPTION	
DMX Address	001-512			Selects DMX address (highest channel restricted to personality chosen)	
DMX Channel	4 CH			4-channel: RGBA control	
	6 CH			6-channel: RGBA control, dimmer, and strobe	
	11 CH			11-channel: RGBA control, dimmer, strobe, color macro/white balance, white temperature, auto programs, auto speed, dimmer speed.	
		R	2	Red	
		G	j	Green	
		В		Blue	
		Δ	\	Amber	
		G	В	Green/Blue	
		R	В	Red/Blue	
		R	G	Red/Green	
	Fixed Color	RG	В	Red/Green/Blue	
		RA		Red/Amber	
		GA		Green/Amber	
		ВА		Blue/Amber	
		RGA		Red/Green/Amber	
		RBA		Red/Blue/Amber	
		GE	BA	Green/Blue/Amber	
Static		RG	BA	Red/Green/Blue/Amber	
		Warm White 1 Warm White 2			
		Warm White 3			
		Neutral White 1			
	Color	Neutral White 2		Dragat white color temperature	
	Temperature	Neutral White 3		Preset white color temperature	
		Daylight 1			
		Dayli	ght 2		
		Dayli	ght 3		
		Moving He	ead White		
		Red			
	Manual	Green	0-255	Combine red, green, blue, and amber to	
	Color Mixer	Blue	U- ∠ 55	make a custom color (0-100%)	
		Amber			
Auto Show	Auto 1-5	0-1	00	Automatic programs	
Master/Slave		Master		DMX mode (Master)	
Mode		Slave		Slave mode	
		Off		No dimmer	
Dimmer Mode	Dimmer 1-3			Dimming curves Dimmer 1 (fast) to Dimmer 3 (slow)	



MAIN LEVEL	PROGRAMMING LEVELS		ELS	DESCRIPTION	
	Off			Uses factory default white setting	
White Balance	R			Sets red LED maximum value	
	Manual	Sets green LED maximum value		Sets green LED maximum value	
	Wanda	В	120-200	Sets blue LED maximum value	
		Α		Sets amber LED maximum value	
		600Hz			
		1200Hz			
LED Frequency	2000Hz			Selects the PWM output frequency	
	4000Hz				
	25kHz				
	On			Display backlight always on	
	10S			Turns off display backlight after 10 sec of inactivity	
Backlight	20S			Turns off display backlight after 20 sec of inactivity	
	30S			Turns off display backlight after 30 sec of inactivity	
Key Lock	On			Turns the passcode on or off	
Noy Look	Off			Turns the passeduc off of on	
Information	Fixture Hours			Shows total product hours	
	Version			Shows installed software version	
Reset Factory	No			Reset all settings to factory defaults	
1.000t i dotory	Yes			- reset an settings to factory defaults	

Configuration (DMX)

Use DMX configurations to operate the product with a DMX controller.

DMX Personalities

This setting allows you to choose a particular DMX personality.

- 1. Go to the **DMX Channel** main level.
- 2. Select the desired personality (4 Ch, 6Ch, or 11 Ch).



- See the <u>DMX Values</u> section for the highest starting address you can select for each personality.
- Make sure that the starting addresses on the various products do not overlap due to the new personality setting.

DMX Control

In this mode, each product will respond to a unique starting address from the DMX controller. All products with the same starting address will respond in unison.

- 1. Select a DMX personality as shown in DMX Personalities.
- 2. Set the starting address:
 - a. Go to **DMX Address** main level.
 - Select the starting address (001–512).

The highest recommended starting address for each DMX mode is as follows:

DMX PERSONALITY	DMX ADDRESS
11	502
6	507
4	509



DMX Values

11CH

CHANNEL	FUNCTION	VAL	UE	PERCENT/SE	TTING		
1	Dimmer	000 ⇔	255	0–100%			
2	Red	000 ⇔	255	0–100%			
3	Green	000 ⇔	255	0–100%			
4	Blue	000 ⇔	255	0–100%			
5	Amber	000 ⇔	255	0–100%			
6	Ctrobo	000 ⇔	010	No function			
0	Strobe	011 ⇔	255	Slow to fast			
		000 ⇔	110	No function			
		011 ⇔	030	R: 100%	G: 0-100%	B: 0	
		031 ⇔	050	R: 100%-0	G: 100%	B: 0	
		051 ⇔	070	R: 0	G: 100%	B: 0-100%	
		071 ⇔	090	R: 0	G: 100%-0	B: 100%	
		091 ⇔	110	R: 0-100%	G: 0	B: 100%	
				R: 100%	G: 0	B: 100%-0	
		_		R: 100%	G: 0-100%	B: 0-100%	
				R: 100%-0	G: 100%-0	B: 100%	
	Color Macros + White			R: 100%	G: 100%	B: 100%	
7	Balance			White 1			
				White 2			
				White 3			
				White 4			
				White 5			
				White 6			
				White 7			
				White 8			
				White 9			
		_		White 10			
				White 11			
				No function	0.045	D 070	A 054
				R: 255	G: 215	B: 076	A: 251
				R: 255	G: 236	B: 095	A: 252
		051 ⇔		R: 249	G: 249	B: 108	A: 253
				R: 229	G: 255	B: 125	A: 239
8	Color Temperature			R: 197	G: 242	B: 133	A: 207
		126 ⇔		R: 187	G: 235	B: 136	A: 191
				R: 169	G: 236	B: 148	A: 207
				R: 168	G: 240	B: 156	A: 204
				R: 167	G: 244	B: 165	A: 201
				R: 167	G: 255	B: 183	A: 192
		251 ⇔	∠55	No function			



CHANNEL	FUNCTION	VALUE	PERCENT/SETTING
	Auto Programs	000 ⇔ 010	No function
		011 ⇔ 060	Auto 1
9		061 ⇔ 110	Auto 2
9	Auto Frograms	111 ⇔ 160	Auto 3
		161 ⇔ 210	Auto 4
		211 ⇔ 255	Auto 5 (Auto Programs 1-4 loop)
10	Auto Speed	000 ⇔ 255	Slow to fast
	Dimmer Speed 10	000 ⇔ 051	Preset dimmer speed from display menu
		052 ⇔ 101	Linear dimmer
11		102 ⇔ 152	Nonlinear dimmer curve 1 (fastest)
		153 ⇔ 203	Nonlinear dimmer curve 2
		204 ⇔ 255	Nonlinear dimmer curve 3 (slowest)

6CH

CHANNEL	FUNCTION	VALUE	PERCENT/SETTING
1	Dimmer	000 ⇔ 255	0–100%
2	Red	000 ⇔ 255	0–100%
3	Green	000 ⇔ 255	0–100%
4	Blue	000 ⇔ 255	0–100%
5	Amber	000 ⇔ 255	0–100%
6 Strol	Strobo	000 ⇔ 010	
		011 ⇔ 255	Slow to fast

4CH

CHANNEL	FUNCTION	VALUE	PERCENT/SETTING
1	Red	000 ⇔ 255	0–100%
2	Green	000 ⇔ 255	0–100%
3	Blue	000 ⇔ 255	0–100%
4	Amber	000 ⇔ 255	0–100%



Configuration (Standalone)

Use standalone configuration to operate the product without a DMX controller.

Static Mode

The Static mode allows for permanent dimmer and strobe presets without a DMX controller.

- Go to the Static main level.
- Select **Dimmer** or **Strobe**.
- 3. Select the desired value (**0–255**).

Auto Programs

Auto programs allow for dynamic blinder effects without a DMX controller.

- 1. Go to the **Auto Show** main level
- Select the desired auto (Auto 1–5).
- Select the desired speed (001–100).



The auto programs cannot be edited.

Master/Slave

The Master/Slave mode allows a group of COLORdash Par-Q12 IP products (the slaves) to simultaneously duplicate the output of another COLORdash Par-Q12 IP (the master) without a DMX controller.

To set each of the slaves:

- 1. Go to the Master/Slave main level
- Select Slave.

To set the master:

- 1. Go to the **Master/Slave** main level
- Select Master.
 - Select an auto program as explained in Auto Programs, or a static setting.



- The master is the one that runs a program whether in Auto or Static mode.
- Do not connect a DMX controller to the products configured for Master/Slave operation. The DMX controller may interfere with signals from the master.
- The master should be the first product in the daisy chain.

Static Fixed Color

The Static Fixed Color mode allows for permanent RGBAW+UV presets without a DMX controller.

- Go to the Static main level.
- 2. Select Fixed Color.
- Select the desired color combination (See Menu Map for list of color combination options).

Color Temperature

- 1. Go to the **Static** main level.
- 2. Select Color Temperature.
- 3. Select the desired color (Warm White 1, Warm White 2, Warm White 3, Neutral White 1, Neutral White 2, Neutral White 3, Daylight 1, Daylight 2, Daylight 3, or Moving Head White).

Static Manual Color Mixer

- 1. Go to the **Static** main level.
- 2. Select Manual Color Mixer.
- 3. Select the desired color (Red, Green, Blue, or Amber).
- 4. Select the color value (000-255).
- 5. Repeat for the other colors.

White Balance

This setting allows for selection of the white balance shown by the COLOR dash Par-Q12 IP when **Static > Manual Color Mixing > Red**, **Green**, **Blue**, **Amber**, **White**, and **UV**. or the DMX controller's Red, Green, Blue, Amber, White, and UV faders are set to **255**.



- 1. Go to the White Balance main level.
- Select Manual to continue to adjust the white balance or Off to default to the original factory setting.
- 3. Select a color (Red, Green, Blue, or Amber).
- Select a color value (125-255).
- Repeat for the other colors.

Dimmer Profiles

This setting determines how fast the output of the COLORdash Par-Q12 IP changes when you modify the output value. This setting provides four different options to simulate the dimming curve of an incandescent lighting product.

- Go to the **Dimmer Mode** main level.
- Select a dimmer curve (OFF, Dimmer 1, Dimmer 2, or Dimmer 3).



OFF: The output is proportional (linear) to the dimmer channel value. **Dimmer 1-3:** The output follows the dimmer value based on the corresponding dimmer curve, DIM1 being the fastest.

LED Frequency

This option changes the Pulse Width Modulation (PWM) frequency of the LEDs on the COLORdash Par-Q12 IP.

- 1. Go to the **LED Frequency** main level.
- 2. Select PWM Frequency (600Hz, 1200Hz, 2000Hz, 4000Hz, or 25Khz). Fan Mode

This setting determines how the fan speed on the COLORdash Par-Q12 IP is set.

- 1. Go to the **Fan Mode** main level
- Select Auto (fan speed will increase or decrease based on product temperature) or On (fan speed will always be at maximum).

Back Light

This setting allows for selection of the amount of time the back light on the COLORdash Par-Q12 IP's display stays on after the last button is pressed on the control panel.

- 1. Go to the **Back Light** main level.
- 2. Select **On** (remains on), **10S** (10 seconds), **20S** (20 seconds), or **30S** (seconds).

System Information

This option displays the total number of hours the product has run, the installed software version, and the product's UID.

- Go to the Information main level.
- Select Fixture Hours, Version, or UID.

Factory Reset

This option restores the COLORdash Par-Q12 IP to factory default settings.

- 1. Go to the **Reset Factory** main level.
- Select No or Yes.



5. TECHNICAL INFORMATION

Product Maintenance

To maintain optimum performance and minimize wear, clean this product frequently. Usage and environment are contributing factors in determining the cleaning frequency.

Clean this product at least twice a month. Dust build-up reduces light output performance and can cause overheating. This can lead to reduced light source life and increased mechanical wear.

To clean the product:

- 1. Unplug the product from power.
- 2. Wait until the product is at room temperature.
- Use a vacuum (or dry compressed air) and a soft brush to remove dust collected on the external vents.
- 4. Clean all transparent surfaces with a mild soap solution, ammonia-free glass cleaner, or isopropyl alcohol.
- 5. Apply the solution directly to a soft, lint free cotton cloth or a lens cleaning tissue.
- 6. Softly drag any dirt or grime to the outside of the transparent surface.
- 7. Gently polish the transparent surfaces until they are free of haze and lint.



Always dry the transparent surfaces carefully after cleaning them.



6. TECHNICAL SPECIFICATIONS

Dimensions and Weight

LENGTH	WIDTH	HEIGHT	WEIGHT
12.3 in (312 mm)	11.9 in (302 mm)	6.9 in (175 mm)	13.4 lb (6.1 kg)

Note: Dimensions in inches rounded to the nearest hundredth.

Power

POWER SUPPLY TYPE	RANGE		VOLTAGE SELECTION
Switching (internal)	100 to 240 VAC, 50/60 Hz		Auto-ranging
PARAMETER	120 V, 60 Hz	208 V, 60 Hz	230 V, 50 Hz
Consumption	118 W	115 W	115 W
Operating Current	0.99 A	0.58 A	0.53 A
Power linking current (products)	13.6 A (13 products)	13.6 A (23 products)	13.6 A (25 products)

Power I/O	U.S./Worldwide	UK/Europe
Power input connector	Seetronic Powerkon IP65	Seetronic Powerkon IP65
Power output connector	Seetronic Powerkon IP65	Seetronic Powerkon IP65
Power Cord plug	Edison (U.S.)	Local Plug

Light Source

Түре	Power	LIFESPAN
LED	8.4 W	50,000 hours
Color	QUANTITY	CURRENT
Quad-color RGBA	12	764 mA

Photometrics

PARAMETER	Value
Strobe Rate	0 to 30Hz
Beam Angle	20°
Field Angle	35°
Illuminance @ 5 m	865 lux

Thermal

MAXIMUM EXTERNAL TEMPERATURE	COOLING SYSTEM
104 °F (40 °C)	Fan-assisted convection

DMX

I/O CONNECTOR	CHANNEL RANGE
5-pin XLR	4, 6, or11

Ordering

PRODUCT NAME	ITEM CODE	UPC NUMBER
COLOR dash Par-Q12 IP	03031216	781462215644





RETURNS

Send the product prepaid, in the original box, and with the original packing and accessories. Chauvet will not issue call tags.

Call Chauvet and request a Return Merchandise Authorization (RMA) number before shipping the product. Be prepared to provide the model number, serial number, and a brief description of the cause(s) for the return.

Clearly label the package with an RMA number. Chauvet will refuse any product returned without an RMA number.



Write the RMA number on a properly affixed label. DO NOT write the RMA number directly on the box.

Once you have the RMA number, provide the following information on a piece of paper and place it inside the box:

- Your name
- Your address
- Your phone number
- RMA number
- A brief description of the problem

Be sure to pack the product properly. Any shipping damage resulting from inadequate packaging will be your responsibility. FedEx packing or double-boxing are recommended.



Chauvet reserves the right to use its own discretion to repair or replace returned product(s).



CONTACT US

World Headquarters	
General Information	Technical Support
Address: 5200 NW 108th Ave.	Voice: (844) 393-7575
Sunrise, FL 33351	Fax: (954) 756-8015
Voice: (954) 577-4455	Email: chauvetcs@chauvetlighting.com
Fax: (954) 929-5560	Website
Toll Free: (800) 762-1084	www.chauvetlighting.com
EUROPE	
General Information	Technical Support
Address: Stokstraat 18	Email: eutech@chauvetlighting.eu
9770 Kruishoutem	Website
Belgium	www.chauvetlighting.eu
Voice: +32 9 388 93 97	
General Information	Technical Support
Address: Unit 1C	Email: uktech@chauvetlighting.com
Brookhill Road Industrial Estate	
Pinxton, Nottingham, UK	Website
NG16 6NT	www.chauvetlighting.co.uk
Voice: +44 (0) 1773 511115	
Fax: +44 (0) 1773 511110	
MEXICO	
General Information	Technical Support
Address: Av. de las Partidas 34 - 3B, Zona Industrial Lerma	Email: servicio@chauvet.com.mx
Lerma, Edo. de México, CP 52000	Website
Voice: +52 (728) 285-5000	www.chauvet.com.mx

Visit the applicable website above to verify our contact information and instructions to request support. Outside the U.S., United Kingdom, Ireland, Mexico or Benelux, contact the dealer of record.